



mississippi department of
Information Technology Services

Information Technology Course Catalog



EASTWOOD

EDUCATION CENTER

3771 Eastwood Drive | Jackson, MS 39211

October-December 2014

This catalog is also
available online at
www.its.ms.gov

About ITS Training: The Mississippi Department of Information Technology Services (ITS) Education Services Division offers an ongoing educational program designed to enhance and improve the computer and communication skills of personnel within state government. The training program is called the Eastwood Education Center. The curriculum is structured so that a person with no experience can begin with an introductory course and, if appropriate, progress to highly advanced levels of information processing.

The Eastwood Education Center uses an automated system for course scheduling, registration, permanent records, and student transcripts. This system provides the necessary documentation for state agencies and the students regarding their training accomplishments. Certificates are provided to students upon successful completion of courses.

During Fiscal Year 2014, ITS offered approximately 165 instructor led classes to approximately 777 students, representing numerous state agencies, universities, community colleges, and governing authorities. The curriculum has been expanded as the demand for information systems skills has increased. The Eastwood Education Center provides the necessary education and training to make state personnel more productive at a significantly lower cost than outside training sources.

Customized Training: The Eastwood Education Center has the resources to provide instruction in almost any information systems area needed by state government employees. In addition to the regularly scheduled courses, we will design a class to meet your specific training needs. We also provide online training in conjunction with Skillsoft.

Continuing Education is the Key to Success:

The future of Mississippi government depends on efficient execution of the services it provides. State budget constraints make it imperative that agencies use information technology effectively to increase personnel productivity. If agencies cannot perform their tasks more efficiently, services which they provide cannot be maintained, much less expanded to meet pressing needs. Continuing education and training are essential for the effective planning, implementation, support, and use of these technological solutions. The ITS Education Services Division offers an excellent means of fulfilling these goals in a cost-effective way.

Other Services Offered by ITS:

ITS offers a variety of other services including on-site training assistance and follow-up, system analysis, design, programming, documentation, project management, feasibility studies, long-range planning, procurement, telephone services, and general consulting. If we can be of service to you in any of these areas, please call (601) 432-8000.

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General Information

Welcome to the Eastwood Education Center:

The Eastwood Education Center, administered for the State of Mississippi by the Department of Information Technology Services, offers an educational program designed to enhance and improve the skills of information processing personnel within state government.

Facilities:

The Eastwood Education Center is located at 3771 Eastwood Drive, in Jackson, MS. The Eastwood Education Center has two hands-on training labs. These labs are configured with a variety of PC applications and have communications capabilities with the mainframe at the State Data Center.

Instructors:

Highly trained individuals who work in the industry or are instructors at state colleges and universities teach classes at the Eastwood Education Center. Instructors possess years of practical experience, as well as academic credentials. Constant monitoring and evaluation of instructors ensure that classes are taught by individuals with a wide range of knowledge, as well as exceptional teaching skills.

Registration:

Registration forms are included at the back of this catalog and must be returned 30 days prior to the class begin date to allow enough time to order materials for the courses. If it is impossible to have these forms returned by the date specified, please contact the Eastwood Education Center and indicate the number of students to be enrolled in each course.

Class Size:

Class enrollment will be on a first-come, first-served basis. Class size is limited, and ITS reserves the right to establish class size and limit the number of students from each agency if the class size has to be cut. The Eastwood Education Center reserves the right to cancel any class due to under-enrollment or other reasonable cause.

Textbooks & Materials:

The textbooks and materials used for each course are listed on the schedule. Each student must indicate on the registration form whether he or she needs materials for the course. Textbooks and materials will be ordered based on the information provided on the registration form.

Class Confirmation:

As soon as registration forms have been received and plans for the October to December classes have been finalized, students will be notified of the exact starting dates, instructors, and locations for each class at least two weeks prior to the first day of class.

Cancellations and Substitutions:

Registrants of ITS-conducted classes who cancel within 10 days of the first class meeting will be billed the full tuition. Registrants of vendor-conducted classes who cancel within 30 days of the first class meeting will be billed the full tuition. Substitutions are permissible any time prior to and including the day on which the course begins.

On-Line Training: ITS has an agreement with Skillsoft to provide self-paced training to Mississippi public entities. State agencies, county and local governments, public schools, and institutions of higher learning are eligible to participate in this agreement. Skillsoft offers over 3,200 courses available via the Intranet or the Internet. Training is available anywhere, anytime. Please visit the ITS/Skillsoft website via the ITS website, www.its.ms.gov, for more course information.

Charges: The total charge for ITS classes includes tuition, lab fee, and materials fee. See the schedule for estimated charges for individual classes.

Tuition for ITS classes is categorized as follows:

Course Type	State Employees	Non-State Employees
Overview courses less than 4 hours (IL)*	\$25.00	\$100.00
Courses 10 hours or less (IL)*	\$100.00	\$400.00
Courses 11—20 hours (IL)*	\$150.00	\$450.00
Courses 21—30 hours (IL)*	\$300.00	\$600.00
Vendor-conducted course**	See Schedule	Contact ITS
Online Training (Skillchoice Complete)	\$225.00/yr	N/A
Online Training (Full Library)	\$150.00/yr	N/A
Online Training (Technical)	\$150.00/yr	N/A
Online Training (Business)	\$150.00/yr	N/A
Online Training (Desktop)	\$55.00/yr	N/A
<i>* Instructor Led Courses</i>		
<i>** The maximum charges for on-site, vendor-conducted courses are listed on the schedule. Scheduling vendor-conducted courses on-site results in significant savings to the State for tuition and travel expenses.</i>		

Nonexempt Employees:

For state agencies who are sending nonexempt employees to classes meeting after normal working hours, the agency must evaluate their liability for overtime for these employees as provided by the Fair Labor Standards Act. If you have questions as to whether an employee is exempt, please contact the State Personnel Board. This statement does not apply to individuals who are paying for courses themselves.

For More Information:

If you have questions regarding this catalog or the Eastwood Education Center, please contact:

Susan McClain, Education Coordinator(601) 432-8186

Connie Smith, Education Assistant.....(601) 432-8051

INTERCONNECTING CISCO NETWORK DEVICES: LEVEL 1

Brief Course Description:



This course presents the concepts, commands, and practice required to configure Cisco switches and routers in multiprotocol internetworks. Topics covered include:

- operating and configuring a Cisco IOS Device
- managing your network environment
- configuring catalyst switch operations
- extending switched networks with VLANs
- determining IP routes
- managing IP traffic with access links
- establishing serial point-to-point connections
- establishing frame relay connections
- completing ISDN calls.

Prerequisites: Students should have A+ and Network+ experience.

Materials & Approximate Course Cost:

Tuition for state employees	\$1,995.00
Estimated Costs for State Employee	\$1,995.00

Course: CNHICND1

Section Information:

Section:	Date & Time Info:	Location:	Instructor:
1502	Starting Monday, November 17, 2014, for 1 week	Monday - Friday 8:00 AM – 4:30 PM Suite R-101, Systems IT	1855 Lakeland Dr., Jackson, MS Systems IT

INTERCONNECTING CISCO NETWORK DEVICES: LEVEL 2

Brief Course Description:



This course focuses on skills and knowledge necessary to install, operate, and troubleshoot a small to medium-sized branch office Enterprise network, including configuring several switches and routers, connecting to a WAN, and implementing network security. Topics covered include:

- small network implementation
- medium-sized switched network construction
- medium-sized routed network construction
- single area OSPF
- EIGRP implementation
- access control lists
- address space management
- LAN extension to a WAN.

Prerequisites: INTERCONNECTING CISCO NETWORK DEVICES: LEVEL 1

Materials & Approximate Course Cost:

Tuition for state employees	\$1,995.00
Estimated Costs for State Employee	\$1,995.00

Course: CNHICND2

Section Information:

Section:	Date & Time Info:	Location:	Instructor:
1502	Starting Monday, December 1, 2014, for 1 week	Monday - Friday 8:00 AM – 4:30 PM Suite R-101, Systems IT	1855 Lakeland Dr., Jackson, MS Systems IT



ACTIVE DIRECTORY SERVICES WITH WINDOWS SERVER

Brief Course Description:



Students will learn to better manage and protect data access and information, simplify deployment and management of identity infrastructure, and provide more secure access to data from virtually anywhere. Topics covered include:

- advanced deployment & administration of AD DS
- securing AD DS
- monitoring, managing, & recovering AD DS
- implementing & administering AD DS sites & replication
- implementing group policy
- managing user settings with group policy
- implementing secure shared file access
- deploying & managing AD certificate services
- implementing & administrating AD rights management services
- implementing Windows AD
- more.

Prerequisites: Students must have experience working with AD DS, working in a Windows Server infrastructure enterprise environment, working with & troubleshooting core networking infrastructure technologies, and Hyper-V.

Materials & Approximate Course Cost:

Tuition for state employees	\$1,995.00
Estimated Costs for State Employee	\$1,995.00

Course: CNH10969

Section Information:

Section:	Date & Time Info:		Location:	Instructor:
1502	Starting Monday, December 8, 2014, for 1 week	Monday - Friday	8:00 AM – 4:30 PM Suite R-101, Systems IT	1855 Lakeland Dr., Jackson, MS Systems IT

ADMINISTERING WINDOWS SERVER 2012

Brief Course Description:



Topics covered include:

- implementing a Group Policy infrastructure
- managing user desktops with Group Policy
- managing user & service accounts
- maintaining Active Directory Domain Services
- configuring & troubleshooting DNS
- configuring & troubleshooting Remote Access
- installing, configuring, & troubleshooting the Network Policy Server Role
- implementing Network Access Protection
- optimizing File Services
- configuring encryption & advanced auditing
- deploying & maintaining server images
- implementing Update Management
- monitoring Windows Server 2012.

Prerequisites: INSTALLING & CONFIGURING WINDOWS SERVER 2012

Materials & Approximate Course Cost:

Tuition for state employees	\$1,995.00
Estimated Costs for State Employee	\$1,995.00

Course: CNH20411

Section Information:

Section:	Date & Time Info:	Location:	Instructor:
1502	Starting Monday, October 13, 2014, for 1 week	Monday - Friday 8:00 AM – 4:30 PM Suite R-101, Systems IT	1855 Lakeland Dr., Jackson, MS Systems IT
1503	Starting Monday, December 8, 2014, for 1 week	Monday - Friday 8:00 AM – 4:30 PM Suite R-101, Systems IT	1855 Lakeland Dr., Jackson, MS Systems IT

CONFIGURING ADVANCED WINDOWS SERVER 2012 SERVICES

Brief Course Description:



Topics covered include:

- implementing advanced network services and advanced file services
- implementing dynamic access control
- implementing network load balancing
- implementing failover clustering
- implementing failover clustering with Hyper-V
- implementing disaster recovery
- implementing distributed AD DS deployments
- implementing AD DS sites & replication
- implementing AD CS
- implementing AD RMS & AD FS.

Prerequisites: INSTALLING & CONFIGURING WINDOWS SERVER 2012

Materials & Approximate Course Cost:

Tuition for state employees	\$1,995.00
Estimated Costs for State Employee	\$1,995.00

Course: CNH20412

Section Information:

Section:	Date & Time Info:		Location:	Instructor:
1501	Starting Monday, October 27, 2014, for 1 week	Monday - Friday	8:00 AM – 4:30 PM Suite R-101, Systems IT	1855 Lakeland Dr., Jackson, MS Systems IT
1502	Starting Monday, December 15, 2014, for 1 week	Monday - Friday	8:00 AM – 4:30 PM Suite R-101, Systems IT	1855 Lakeland Dr., Jackson, MS Systems IT

INSTALLING & CONFIGURING WINDOWS SERVER 2012

Brief Course Description:



Topics covered include:

- deploying & managing Windows Server 2012
- introduction to AD Domain Services
- managing AD Domain Services Objects
- automating AD Domain Services administration
- implementing IPv4
- implementing DHCP, DNS, IPv6
- local storage, file & print services
- group policy
- securing Windows servers by using group policy objects
- implementing server virtualization with Hyper-V.

Prerequisites: Students must have an understanding of networking fundamentals and configuring security & administration tasks in an enterprise environment, as well as experience supporting or configuring MS Windows clients.

Materials & Approximate Course Cost:

Tuition for state employees	\$1,995.00
Estimated Costs for State Employee	\$1,995.00

Course: CNH20410

Section Information:

Section:	Date & Time Info:	Location:	Instructor:
1503	Starting Monday, November 3, 2014, for 1 week	Monday - Friday 8:00 AM – 4:30 PM Suite R-101, Systems IT	1855 Lakeland Dr., Jackson, MS Systems IT



SERVER VIRTUALIZATION WITH WINDOWS SERVER HYPER-V & SYSTEM CENTER

Brief Course Description:



This course will teach the skills needed to deploy and manage a Microsoft Server Virtualization infrastructure in an enterprise environment. Topics covered include:

- evaluating the environment for virtualization
- installing & configuring the Hyper-V Server Role
- creating & managing virtual hard disks, virtual machines, & checkpoints
- creating & configuring virtual machine networks
- virtual machine movement & Hyper-V replica
- implementing failover clustering with Hyper-V
- installing & configuring System Center 2012 R2 virtual machine manager
- managing Clouds in System Center 2012 R2 virtual machine manager
- more.

Prerequisites: Students must have an understanding of TCP/IP & networking concepts, an understanding of different storage technologies & concepts, and an understanding of Windows PowerShell.

Materials & Approximate Course Cost:

Tuition for state employees	\$1,995.00
Estimated Costs for State Employee	\$1,995.00

Course: CNH20409

Section Information:

Section:	Date & Time Info:	Location:	Instructor:
1502	Starting Monday, November 17, 2014, for 1 week	Monday - Friday 8:00 AM – 4:30 PM Suite R-101, Systems IT	1855 Lakeland Dr., Jackson, MS Systems IT

CLOUD ESSENTIALS

Brief Course Description:



Topics covered include:

- introduction to Cloud Computing
- business value of Cloud Computing
- technical perspectives of Cloud Computing
- technical challenges of Cloud Computing
- steps to successful adoption of Cloud services
- ITIL & Cloud computing
- identifying risks & consequences.

Prerequisites:

It is recommended that you have at least six months of experience in an IT environment, with direct involvement in IT-related tasks, responsibilities, and/or decision making.

Materials & Approximate Course Cost:

Tuition for state employees	\$150.00
Lab Fees	\$47.00
<i>CompTIA Cloud Essentials (Exam CL0-001)</i>	30.00
Estimated Costs for State Employee	\$227.00

Course: CCLOUDE

Section Information:

Section:	Date & Time Info:		Location:	Instructor:	
1502	Starting Wednesday, November 5, 2014, for 2 days	Wednesday & Thursday	8:30 AM – 4:30 PM	Classroom 108 3771 Eastwood Dr., Jackson, MS	Russell Walker

ACCESS 2010: LEVEL 1

Brief Course Description:



Topics covered include:

- building the structure of a database
- managing data in a table
- querying a database
- designing forms
- generating reports.

Prerequisites: Introduction to Windows

Materials & Approximate Course Cost:

Tuition for state employees	\$150.00
Lab Fees	\$47.00
Access 2010: Level 1	20.00
Estimated Costs for State Employee	\$217.00

Course: CAC101

Section Information:

Section:	Date & Time Info:	Location:	Instructor:
1503	Starting Wednesday, November 19, 2014, for 2 days	Wednesday & Thursday 8:30 AM – 4:30 PM Classroom 107	3771 Eastwood Dr., Jackson, MS Russell Walker

ACCESS 2010: LEVEL 2

Brief Course Description:



Topics covered include:

- controlling data entry
- joining tables
- creating flexible queries
- improving forms
- customizing reports
- sharing data across applications.

Prerequisites: ACCESS 2010: LEVEL 1

Materials & Approximate Course Cost:

Tuition for state employees	\$150.00
Lab Fees	\$47.00
<i>Access 2010: Level 2</i>	20.00
Estimated Costs for State Employee	\$217.00

Course: CAC102

Section Information:

Section:	Date & Time Info:		Location:	Instructor:
1502	Starting Wednesday, October 1, 2014, for 2 days	Wednesday & Thursday	8:30 AM – 4:30 PM	Classroom 108 3771 Eastwood Dr., Jackson, MS
1503	Starting Monday, December 1, 2014, for 2 days	Monday & Tuesday	8:30 AM – 4:30 PM	Classroom 107 3771 Eastwood Dr., Jackson, MS

ACCESS 2010: LEVEL 3

Brief Course Description:



Topics covered include:

- structuring existing data
- writing advanced queries
- simplifying tasks with macros
- creating effective reports
- maintaining an Access database.

Prerequisites: ACCESS 2010: LEVEL 2

Materials & Approximate Course Cost:

Tuition for state employees	\$100.00
Lab Fees	\$25.00
Access 2010: Level 3	20.00
Estimated Costs for State Employee	\$145.00

Course: CAC103

Section Information:

Section:	Date & Time Info:	Location:	Instructor:
1501	Starting Wednesday, October 15, 2014, for 1 day	8:30 AM – 4:30 PM Classroom 108	3771 Eastwood Dr., Jackson, MS Russell Walker
1502	Starting Wednesday, December 17, 2014, for 1 day	8:30 AM – 4:30 PM Classroom 108	3771 Eastwood Dr., Jackson, MS Russell Walker

DEVELOPING MICROSOFT SQL SERVER 2012 DATABASES

Brief Course Description:



Students are introduced to SQL Server 2012. Topics covered include:

- introduction to SQL Server 2012 & its toolset
- working with data types
- designing & implementing tables
- ensuring data integrity through constraints
- planning for SQL Server 2012 indexing
- implementing Table Structures in SQL Server 2012
- reading SQL Server 2012 execution plans
- improving performance through nonclustered indexes
- designing & implementing views & stored procedures
- merging data & passing Tables
- designing & implementing user-defined functions
- creating highly concurrent SQL Server 2012 applications
- handling errors in T-SQL code
- much more.

Prerequisites: Students should have knowledge of writing T-SQL queries and of basic relational database concepts.

Materials & Approximate Course Cost:

Tuition for state employees	\$1,995.00
Estimated Costs for State Employee	\$1,995.00

Course: CNH10776

Section Information:

Section:	Date & Time Info:		Location:	Instructor:
1501	Starting Monday, October 13, 2014, for 1 week	Monday - Friday	8:00 AM – 4:30 PM	Suite R-101, Systems IT 1855 Lakeland Dr., Jackson, MS Systems IT

IMPLEMENTING A DATA WAREHOUSE WITH MICROSOFT SQL SERVER 2012

Brief Course Description:



Students will learn how to create a data warehouse with SQL Server 2012. Topics covered include:

- introduction to data warehousing
- data warehouse hardware considerations
- designing & implementing a data warehouse
- designing & implementing a schema for a data warehouse
- implementing control flow in an SSIS package
- debugging & troubleshooting SSIS packages
- implementing an incremental ETL process
- incorporating data from the Cloud in a data warehouse
- enforcing data quality
- using Master Data Services
- extending SSIS
- deploying & configuring SSIS packages
- consuming data in a data warehouse.

Prerequisites: Students should have 2 years' experience working with relational databases, some exposure to basic programming constructs , and an awareness of key business priorities, such as revenue, profitability, & financial accounting

Materials & Approximate Course Cost:

Tuition for state employees	\$1,995.00
Estimated Costs for State Employee	\$1,995.00

Course: CNH10777

Section Information:

Section:	Date & Time Info:	Location:	Instructor:
1501	Starting Monday, October 27, 2014, for 1 week	Monday - Friday 8:00 AM – 4:30 PM	Suite R-101, Systems IT 1855 Lakeland Dr., Jackson, MS Systems IT



HADOOP ESSENTIALS: FOUNDATIONAL TRAINING FOR ADMINISTRATORS & DEVELOPERS

Brief Course Description:



Students will learn the fundamentals of setting up a Hadoop cluster, as well as related technologies, like Hive, Pig, and Oozie. Every student will work with their own installation of a Hadoop 2, single node cluster. Each topic is reinforced with hands-on exercises. Topics covered include:

- Hadoop overview
- Hadoop file system
- HBase
- MapReduce on YARN
- Hadoop streaming
- MapReduce workflows
- Oozie
- Pig
- Hive.

Prerequisites: Students should have basic Java knowledge. Experience with Eclipse is a plus, but not mandatory.

Materials & Approximate Course Cost:

Tuition for state employees	\$1,800.00
Estimated Costs for State Employee	\$1,800.00

Course: CHAD1

Section Information:

Section:	Date & Time Info:		Location:	Instructor:
1501	Starting Monday, October 20, 2014, for 4 days	Monday, Tuesday, Wednesday & Thursday	8:30 AM – 4:30 PM	Classroom 107 3771 Eastwood Dr., Jackson, MS

DEVELOPING WEB APPLICATIONS WITH VISUAL STUDIO 2010

Brief Course Description:



In this course, students will learn to develop advanced ASP.NET MVC and Web Forms applications using .NET Framework 4 tools and technologies. ASP.NET MVC will be introduced and compared with Web Forms so that students know when each should be used. Topics covered include:

- designing a Web application
- developing MVC models, MVC controllers, & MVC views
- designing for discoverability
- writing server-side code for Web forms
- optimizing data management for Web forms
- ensuring quality by debugging, unit testing, & refactoring
- securing a Web application
- applying Master Pages & CSS
- implementing advanced AJAX in a web application
- deploying a Web app.

Prerequisites: Students should have a basic understanding of problem-solving techniques that apply to software development, Web, macro, & Windows scripting techniques, and the purpose, function, & features of .NET Framework.

Materials & Approximate Course Cost:

Tuition for state employees	\$1,995.00
Estimated Costs for State Employee	\$1,995.00

Course: CNH10264

Section Information:

Section:	Date & Time Info:	Location:	Instructor:
1501	Starting Monday, October 20, 2014, for 1 week	Monday - Friday 8:00 AM – 4:30 PM Suite R-101, Systems IT	1855 Lakeland Dr., Jackson, MS Systems IT

HTML5: LEVEL 1

Brief Course Description:



Topics covered include:

- introduction to HTML5
- basic HTML structure
- document structure
- phrase elements
- attributes
- introduction to Style Sheets
- basic text & font styles
- box styles
- displaying tabular data
- creating & formatting links
- working with images.

Prerequisites: Students should be familiar with Windows or Mac operating systems, word processing skills, and the Internet.

Materials & Approximate Course Cost:

Tuition for state employees	\$100.00
Lab Fees	\$25.00
<i>HTML: Basic</i>	20.00
Estimated Costs for State Employee	\$145.00

Course: CHTML51

Section Information:

Section:	Date & Time Info:	Location:	Instructor:
1502	Starting Monday, November 3, 2014, for 1 day	8:30 AM – 4:30 PM	Classroom 107 3771 Eastwood Dr., Jackson, MS

HTML5: LEVEL 2

Brief Course Description:



Topics covered include:

- planning a Web site
- HTML5 authoring
- content organization & structure
- basic SEO
- interactive forms
- data validation & error feedback
- form structure & styles
- form design considerations
- embedding native audio
- embedding native video
- styles that improve efficiency
- fonts in the cloud
- generated content
- editable content & local storage
- site testing basics.

Prerequisites: HTML5: LEVEL 1

Materials & Approximate Course Cost:

Tuition for state employees	\$100.00
Lab Fees	\$25.00
<i>HTML: Advanced</i>	20.00
Estimated Costs for State Employee	\$145.00

Course: CHTML52

Section Information:

Section:	Date & Time Info:	Location:	Instructor:
1502	Starting Tuesday, November 4, 2014, for 1 day	8:30 AM – 4:30 PM Classroom 107	3771 Eastwood Dr., Jackson, MS Beth Wynn

NETWORK+ (EXAM N10-005)

Brief Course Description:



This course prepares students for the CompTIA Network+ Exam N10-005 and builds on your existing user-level knowledge & experience with personal computer operating systems & networks to present the fundamental skills & concepts that you will need to use on the job. Topics covered include:

- network theory
- network communications methods
- network media & hardware
- network implementations
- networking models
- TCP/IP addressing & data delivery
- TCP/IP services
- LAN infrastructure
- WAN infrastructure
- remote networking
- system security
- network security
- network security threats & attacks
- network management
- network troubleshooting.

Prerequisites: It is recommended that students have CompTIA A+ certification, or the equivalent skills & knowledge, but it is not required.

Materials & Approximate Course Cost:

Tuition for state employees	\$300.00
Lab Fees	\$125.00
<i>Network+ (EXAM N10-005)</i>	70.00
Estimated Costs for State Employee	\$495.00

Course: CNET+11

Section Information:

Section:	Date & Time Info:		Location:	Instructor:
1501	Starting Monday, October 6, 2014, for 1 week	Monday - Friday 8:30 AM – 4:30 PM	Classroom 108	3771 Eastwood Dr., Jackson, MS Russell Walker



MANAGING OFFICE 365 IDENTITIES & SERVICES

Brief Course Description:



This course focuses on skills required to set up an Office 365 tenant, including federation with existing user identities and skills required to sustain an Office 365 tenant and users. Topics covered include:

- configuring DNS
- planning for and administering Exchange Online
- configuring SharePoint Online
- configuring Lync Online
- planning & managing clients
- managing users, groups, & licenses
- administering Office 365
- implementing AD Federation Services
- monitoring Office 365.

Prerequisites: Students should have knowledge of Cloud-based service concepts, AD DS, TCP/IP network routing, DNS, X.509 certificates, and firewall ports.

Materials & Approximate Course Cost:

Tuition for state employees	\$1,995.00
Estimated Costs for State Employee	\$1,995.00

Course: CNH20346

Section Information:

Section:	Date & Time Info:	Location:	Instructor:
1501	Starting Monday, October 6, 2014, for 1 week	Monday - Friday 8:00 AM – 4:30 PM Suite R-101, Systems IT	1855 Lakeland Dr., Jackson, MS Systems IT

POWERPOINT 2010: LEVEL 1

Brief Course Description:



This course covers the basic functions of PowerPoint 2010. Topics covered include:

- the PowerPoint window
- new presentations
- formatting slides
- drawing objects
- graphics
- tables & charts
- modifying presentations
- proofing & delivering presentations.

Prerequisites: INTRODUCTION TO WINDOWS

Materials & Approximate Course Cost:

Tuition for state employees	\$100.00
Lab Fees	\$25.00
<i>PowerPoint 2010: Basic</i>	20.00
Estimated Costs for State Employee	\$145.00

Course: CPP101

Section Information:

Section:	Date & Time Info:		Location:	Instructor:
1502	Starting Wednesday, December 3, 2014, for 1 day	8:30 AM – 4:30 PM	Classroom 108	3771 Eastwood Dr., Jackson, MS Anne Butler

POWERPOINT 2010: LEVEL 2

Brief Course Description:



Topics covered include:

- custom presentation options
- graphic & multimedia content
- customizing SmartArt graphics & tables
- action buttons & custom slide shows
- distributing a presentation
- integrating Microsoft Office files.

Prerequisites: POWERPOINT 2010: LEVEL 1

Materials & Approximate Course Cost:

Tuition for state employees	\$100.00
Lab Fees	\$25.00
<i>PowerPoint 2010: Advanced</i>	20.00
Estimated Costs for State Employee	\$145.00

Course: CPP102

Section Information:

Section:	Date & Time Info:		Location:	Instructor:
1502	Starting Thursday, December 4, 2014, for 1 day	8:30 AM – 4:30 PM	Classroom 108	3771 Eastwood Dr., Jackson, MS

CONFIGURING WINDOWS 8

Brief Course Description:



Topics covered include:

- installing Windows 8
- upgrading & migrating to Windows 8
- managing disks & device drivers
- configuring & troubleshooting network connections
- implementing wireless network connections
- implementing network security
- configuring file access & printers on Windows 8 clients
- securing Windows 8 desktops
- configuring applications
- optimizing & maintaining Windows 8 client computers
- configuring mobile computing & remote access
- implementing Hyper-V
- troubleshooting & recovering Windows 8
- using Windows PowerShell.

Prerequisites: Students must have an understanding of networking fundamentals, AD DS principles, PKI components, MS Windows Server 2008 fundamentals, Windows client fundamentals, and WAIK components.

Materials & Approximate Course Cost:

Tuition for state employees	\$1,995.00
Estimated Costs for State Employee	\$1,995.00

Course: CNH20687

Section Information:

Section:	Date & Time Info:	Location:	Instructor:
1502	Starting Monday, October 20, 2014, for 1 week	Monday - Friday 8:00 AM – :30 PM Suite R-101, Systems IT	1855 Lakeland Dr., Jackson, MS Systems IT

MANAGING & MAINTAINING WINDOWS 8

Brief Course Description:



This course teaches how to design the installation, configuration, and maintenance of Windows 8. Topics covered include:

- planning & implementing management of Windows 8
- designing & implementing an installation strategy
- planning & implementing authentication for Windows 8
- planning & implementing IP addressing & Intranet connectivity
- implementing an application strategy for Windows 8
- planning & implementing a solution for user settings
- configuring Cloud services
- implementing Windows Intune
- planning & implementing access to file and print resources
- planning & implementing encryption for Windows 8
- more.

Prerequisites: Experience managing & maintaining Windows client OS, Windows application installation & support, Windows OS installation & updates, understanding of how Windows client computers integrate with server computers.

Materials & Approximate Course Cost:

Tuition for state employees	\$1,995.00
Estimated Costs for State Employee	\$1,995.00

Course: CNH20688

Section Information:

Section:	Date & Time Info:		Location:	Instructor:
1502	Starting Monday, November 3, 2014, for 1 week	Monday - Friday	8:00 AM – 4:30 PM	Suite R-101, Systems IT 1855 Lakeland Dr., Jackson, MS Systems IT



VMWARE VSPHERE: OPTIMIZE & SCALE V5.5

Brief Course Description:



Topics covered include:

- VMware management resources
- performance in a virtualized environment
- network scalability
- network optimization
- storage scalability
- storage optimization
- CPU optimization
- memory optimization
- virtual machine & cluster optimization
- host & management scalability.

Prerequisites: VMWARE VSPHERE 5.5: INSTALL, CONFIGURE, MANAGE

Materials & Approximate Course Cost:

Tuition for state employees	\$4,315.00
Estimated Costs for State Employee	\$4,315.00

Course: CVMWOS55

Section Information:

Section:	Date & Time Info:	Location:	Instructor:
1501	Starting Monday, November 3, 2014, for 1 week	Monday - Friday 8:00 AM – 4:30 PM Suite R-101, Systems IT	1855 Lakeland Dr., Jackson, MS Systems IT

WINDOWS OPERATING SYSTEM & WINDOWS SERVER FUNDAMENTALS

Brief Course Description:



This course provides an entry point to a future career in technology. Topics covered include:

- introducing, installing, & upgrading Windows 7
- understanding operating system configurations
- understanding native applications, tools, mobility, and remote management & assistance
- managing applications, services, folders, & libraries
- managing device
- understanding file & print sharing
- maintaining, updating, & protecting Windows 7
- understanding backup & recovery methods
- server overview
- managing Windows Server 2008 R2
- managing storage
- monitoring & troubleshooting servers
- file & print services
- popular network services & apps.

Prerequisites: None

Materials & Approximate Course Cost:

Tuition for state employees	\$1,195.00
Estimated Costs for State Employee	\$1,195.00

Course: CNH40033

Section Information:

Section:	Date & Time Info:		Location:	Instructor:
1501	Starting Monday, October 20, 2014, for 1 week	Monday - Friday	8:00 AM – 4:30 PM	Suite R-101, Systems IT 1855 Lakeland Dr., Jackson, MS

TECHNOLOGY PLANNING & PROCUREMENT FOR STATE AGENCIES

Brief Course Description:



PROCUREMENT

This course will present an overview of ITS' statutory responsibilities for planning and procurements, as well as the planning process and IT procurement policies and procedures that apply to state agency customers. Topics covered include:

- ITS statute
- why plan
- planning process
- ITS online planning system
- ITS procurement purview
- procurement process
- procurement types
- procurement instruments
- ITS/customer partnerships.

Prerequisites: All state agency personnel who are involved in IT planning and/or purchasing, who participate in technology initiatives, or who are interested in technology or government purchasing are encouraged to attend.

Materials & Approximate Course Cost:

Tuition for state employees	\$25.00
Estimated Costs for State Employee	\$25.00

Course: CPROCPLN

Section Information:

Section:	Date & Time Info:	Location:	Instructor:
1501	Starting Tuesday, October 7, 2014, for 1 day	Classroom 107 3771 Eastwood Dr., Jackson, MS	ITS Procurement/ Planning Management Staff

SQL QUERYING: LEVEL 1 (4th Ed.)

Brief Course Description:



This course will teach students how to compose SQL queries to retrieve information from the database. Topics covered include:

- executing a simple query
- performing a conditional search
- working with functions
- organizing data
- retrieving data from multiple tables
- presenting query results.

Prerequisites: Students should be familiar with their computer's operating system and basic operation.

Materials & Approximate Course Cost:

Tuition for state employees	\$100.00
Lab Fees	\$25.00
<i>Fundamentals of SQL Querying</i>	45.00
Estimated Costs for State Employee	\$170.00

Course: CSQL41

Section Information:

Section:	Date & Time Info:	Location:	Instructor:
1503	Starting Monday, November 17, 2014, for 1 day	8:30 AM – 4:30 PM Classroom 108	3771 Eastwood Dr., Jackson, MS Burrell Brown

SQL QUERYING: LEVEL 2 (4th Ed.)

Brief Course Description:



In this course, students will create advanced SQL queries and manipulate and index tables. Topics covered include:

- advanced querying using subqueries
- manipulating table data
- manipulating the table structure
- working with views
- indexing data.

Prerequisites: SQL QUERYING: LEVEL 1

Materials & Approximate Course Cost:

Tuition for state employees	\$100.00
Lab Fees	\$25.00
<i>Advanced SQL Querying</i>	45.00
Estimated Costs for State Employee	\$170.00

Course: CSQL42

Section Information:

Section:	Date & Time Info:	Location:	Instructor:
1503	Starting Tuesday, November 18, 2014, for 1 day	8:30 AM – 4:30 PM Classroom 108	3771 Eastwood Dr., Jackson, MS Burrell Brown

CRYSTAL REPORTS 11: LEVEL 1

Brief Course Description:



In this course, students will build basic list and group reports that work with almost any database. Topics covered include:

- creating a report
- displaying specific report data
- grouping report data
- building formulas
- formatting reports
- enhancing reports
- creating pie charts
- distributing data.

Prerequisites: Students should be familiar with the basic functions of their computer's operating system and have a basic understanding of database concepts.

Materials & Approximate Course Cost:

Tuition for state employees	\$675.00
Estimated Costs for State Employee	\$675.00

Course: CCR111

Section Information:

Section:	Date & Time Info:		Location:	Instructor:
1502	Starting Thursday, November 13, 2014, for 2 days	Thursday & Friday	8:00 AM – 4:30 PM Systems IT	Suite R-101, 1855 Lakeland Dr., Jackson, MS Systems IT

CRYSTAL REPORTS 11: LEVEL 2

Brief Course Description:



In this course, students will learn how to create more sophisticated reports, including subreports and cross-tabs, and how to increase the speed and efficiency of their reports by using SQL queries. Topics covered include:

- creating running totals
- building cross-tabs in reports
- adding subreports
- creating drill-downs
- enhancing report processing by writing SQL statements
- charting data
- reporting on Excel data with Crystal Reports
- working with prompts
- enhancing report functionality.

Prerequisites: CRYSTAL REPORTS 11: LEVEL 1

Materials & Approximate Course Cost:

Tuition for state employees	\$675.00
Estimated Costs for State Employee	\$675.00

Course: CCR112

Section Information:

Section:	Date & Time Info:	Location:	Instructor:
1502	Starting Monday, November 24, 2014, for 2 days Monday & Tuesday	8:00 AM – 4:30 PM Suite R-101, Systems IT	1855 Lakeland Dr., Jackson, MS Systems IT

MICROSOFT PROJECT 2010: LEVEL 1

Brief Course Description:



This course teaches the basic commands and features of Project 2010. Students will learn how to create and modify task lists, establish a project schedule, create calendars, assign resources to tasks, track costs, and work with different views and tables. Students will also apply filters and groups, sort task and resource data, and learn how to resolve resource conflicts. Topics covered include:

- project management concepts
 - tasks
 - resource management
 - views & tables
 - filters, groups, & sorting
 - finalizing the task plan.

Prerequisites: INTRODUCTION TO WINDOWS

Materials & Approximate Course Cost:

Tuition for state employees	\$100.00
Lab Fees	\$25.00
<i>Project 2010: Basic</i>	20.00
Estimated Costs for State Employee	\$145.00

Course: CMSPJ101

Section Information:

Section:	Date & Time Info:	Location:	Instructor:
1501	Starting Monday, October 20, 2014, for 1 day	8:30 AM – 4:30 PM Classroom 108	3771 Eastwood Dr., Jackson, MS Charlotte Robinson

MICROSOFT PROJECT 2010: LEVEL 2

Brief Course Description:



This course builds on the basic concepts & skills. Students will learn how to work with templates, create baseline plans, monitor & update projects, analyze project statistics, handle delays & conflicts, create reports, consolidate project files, share resources, and customize Project. Students will also learn how to communicate project information by using Project Server 2010 and how to integrate Project data with other Office applications. Topics covered include:

- using templates & importing data
- managing a project
- analyzing & adjusting the plan
- working with reports
- managing multiple projects
- exchanging project information.

Prerequisites: MICROSOFT PROJECT 2010: LEVEL 1

Materials & Approximate Course Cost:

Tuition for state employees	\$100.00
Lab Fees	\$25.00
<i>Project 2010: Advanced</i>	20.00
Estimated Costs for State Employee	\$145.00

Course: CMSPJ102

Section Information:

Section:	Date & Time Info:	Location:	Instructor:
1501	Starting Tuesday, October 21, 2014, for 1 day	8:30 AM – 4:30 PM Classroom 108	3771 Eastwood Dr., Jackson, MS Charlotte Robinson

PROJECT MANAGEMENT PROFESSIONAL (PMP) EXAM PREPARATION

Brief Course Description:



Topics covered include:

- examining professional project management
- initiating a project
- planning project work
- developing project schedules
- developing cost estimates & budgets
- planning project quality, staffing, & communications
- analyzing risks & planning risk responses
- planning project procurement
- executing project work
- managing project procurement
- monitoring & controlling project work
- monitoring & controlling project schedule & costs
- monitoring & controlling project performance & quality
- monitoring & controlling project risk & procurements
- closing the project. and closing the project.

Prerequisites: MICROSOFT PROJECT 2010: LEVEL 1
MICROSOFT PROJECT 2010: LEVEL 2

Materials & Approximate Course Cost:

Tuition for state employees	\$1,995.00
Estimated Costs for State Employee	\$1,995.00

Course: CNHPMP

Section Information:

Section:	Date & Time Info:		Location:	Instructor:
1503	Starting Monday, December 8, 2014, for 1 week	Monday - Friday	8:00 AM – 4:30 PM	Suite R-101, Systems IT 1855 Lakeland Dr., Jackson, MS Systems IT



NETWORK FORENSICS

Brief Course Description:



Topics covered include:

- phases of pen testing
- ethics of pen testing
- quality control
- methodology
- port scanning
- firewalking
- vulnerability scanning
- Windows registry
- Windows services
- Windows passwords
- methods for hacking into Windows server & work station
- cryptography (classic methods, symmetric ciphers, asymmetric ciphers, digital signatures & certificates, & hashes)
- Web hacking (Web architecture, SQL injection, & cross site scripting)
- general attacks (Malware & DoS attacks).

Prerequisites: CERTIFIED ETHICAL HACKER, and a working knowledge of networks.

Materials & Approximate Course Cost:

Tuition for state employees	\$2,395.00
Estimated Costs for State Employee	\$2,395.00

Course: CNETFOR

Section Information:

Section:	Date & Time Info:	Location:	Instructor:
1501	Starting Monday, September 29, 2014, for 5 days	Monday-Friday 8:30 AM – 4:30 PM Classroom 108 3771 Eastwood Dr., Jackson, MS	ProTech

MICROSOFT SHAREPOINT FOUNDATION 2010: LEVEL 1

Brief Course Description:



Topics covered include:

- SharePoint introduction
- working with lists
- working with libraries
- communicating with team members
- working remotely with SharePoint content
- customizing your SharePoint environment
- creating a team site
- performing basic site administration.

Prerequisites: This course is intended for anyone that works with SharePoint team sites, libraries, lists, and items.

Materials & Approximate Course Cost:

Tuition for state employees	\$550.00
Estimated Costs for State Employee	\$550.00

Course: CNHSPF101

Section Information:

Section:	Date & Time Info:	Location:	Instructor:
1502	Starting Wednesday, November 12, 2014, for 2 days	Wednesday & Thursday 8:00 AM – 4:30 PM Suite R-101, Systems IT	1855 Lakeland Dr., Jackson, MS Systems IT

MICROSOFT SHAREPOINT FOUNDATION 2010: LEVEL 2

Brief Course Description:



In this course, students will manage site collections and site components as a site collection administrator and as a site administrator. Topics covered include:

- branding a site collection
- managing lists
- managing libraries
- managing form libraries
- managing content structures
- managing workflows
- working with indexing & searching
- working offline using SharePoint Workspace 2010
- managing SharePoint applications using Central Administration
- managing user access
- managing site security
- managing site usage
- managing site maintenance.

Prerequisites: MICROSOFT SHAREPOINT FOUNDATION 2010: LEVEL 1

Materials & Approximate Course Cost:

Tuition for state employees	\$550.00
Estimated Costs for State Employee	\$550.00

Course: CNHSPF102

Section Information:

Section:	Date & Time Info:	Location:	Instructor:
1502	Starting Monday, December 22, 2014, for 2 days	Monday & Tuesday 8:00 AM – 4:30 PM Suite R-101, Systems IT	1855 Lakeland Dr., Jackson, MS Systems IT

EXCEL 2010: LEVEL 1

Brief Course Description:



This course teaches the basic functions and features of Excel 2010. After an introduction to spreadsheet terminology and Excel's window components, students will learn how to use the Help system and navigate worksheets and workbooks. Topics covered include:

- getting started
- entering and editing data
- modifying a worksheet
- functions
- formatting
- printing
- charts
- managing large workbooks.

Prerequisites: INTRODUCTION TO WINDOWS

Materials & Approximate Course Cost:

Tuition for state employees	\$100.00
Lab Fees	\$25.00
<i>Excel 2010: Basic</i>	20.00
Estimated Costs for State Employee	\$145.00

Course: CEX101

Section Information:

Section:	Date & Time Info:	Location:	Instructor:
1503	Starting Monday, November 10, 2014, for 1 day	8:30 AM – 4:30 PM Classroom 107	3771 Eastwood Dr., Jackson, MS Anne Butler

EXCEL 2010: LEVEL 2

Brief Course Description:



Topics covered include:

- using multiple worksheets & workbooks
- advanced formatting
- outlining & subtotals
- cell & range names
- tables
- Web & sharing features
- advanced charting
- documenting & auditing
- templates & settings.

Prerequisites: EXCEL 2010: LEVEL 1

Materials & Approximate Course Cost:

Tuition for state employees	\$100.00
Lab Fees	\$25.00
<i>Excel 2010: Intermediate</i>	20.00
Estimated Costs for State Employee	\$145.00

Course: CEX102

Section Information:

Section:	Date & Time Info:	Location:	Instructor:
1502	Starting Wednesday, October 8, 2014, for 1 day	8:30 AM – 4:30 PM Classroom 107	3771 Eastwood Dr., Jackson, MS Anne Butler
1503	Starting Monday, December 8, 2014, for 1 day	8:30 AM – 4:30 PM Classroom 107	3771 Eastwood Dr., Jackson, MS Anne Butler

EXCEL 2010: LEVEL 3

Brief Course Description:



Topics covered include:

- advanced functions
- lookups & data tables
- advanced data management
- PivotTables & PivotCharts
- exporting & importing
- analytical tools
- macros & custom functions
- unconditional formatting & SmartArt graphics.

Prerequisites: EXCEL 2010: LEVEL 2

Materials & Approximate Course Cost:

Tuition for state employees	\$100.00
Lab Fees	\$25.00
<i>Excel 2010: Advanced</i>	20.00
Estimated Costs for State Employee	\$145.00

Course: CEX103

Section Information:

Section:	Date & Time Info:	Location:	Instructor:
1501	Starting Wednesday, October 22, 2014, for 1 day	8:30 AM – 4:30 PM Classroom 108	3771 Eastwood Dr., Jackson, MS Beth Wynn
1502	Starting Monday, December 15, 2014, for 1 day	8:30 AM – 4:30 PM Classroom 108	3771 Eastwood Dr., Jackson, MS Beth Wynn

WORD 2010: LEVEL 1

Brief Course Description:



This course covers the basic features & functions of Word 2010. After an introduction to Word's window components, students will learn how to use the Help system and navigate documents. Topics covered include:

- getting started
- navigation and selection techniques
- editing text
- formatting text
- tables
- page layout
- proofing and printing documents
- graphics.

Prerequisites: INTRODUCTION TO WINDOWS

Materials & Approximate Course Cost:

Tuition for state employees	\$100.00
Lab Fees	\$25.00
Word 2010: Basic	20.00
Estimated Costs for State Employee	\$145.00

Course: CWD101

Section Information:

Section:	Date & Time Info:	Location:	Instructor:
1503	Starting Wednesday, November 12, 2014, for 1 day	8:30 AM – 4:30 PM Classroom 108	3771 Eastwood Dr., Jackson, MS Anne Butler

WORD 2010: LEVEL 2

Brief Course Description:



Topics covered include:

- styles & outlines
- sections & columns
- formatting tables
- printing labels & envelopes
- templates & building blocks
- graphics
- managing document revisions
- Web features.

Prerequisites: WORD 2010: LEVEL 1

Materials & Approximate Course Cost:

Tuition for state employees	\$100.00
Lab Fees	\$25.00
Word 2010: Intermediate	20.00
Estimated Costs for State Employee	\$145.00

Course: CWD102

Section Information:

Section:	Date & Time Info:	Location:	Instructor:
1502	Starting Monday, October 13, 2014, for 1 day	8:30 AM - 4:30 PM Classroom 108	3771 Eastwood Dr., Jackson, MS Anne Butler
1503	Starting Wednesday, November 19, 2014, for 1 day	8:30 AM – 4:30 PM Classroom 108	3771 Eastwood Dr., Jackson, MS Anne Butler

WORD 2010: LEVEL 3

Brief Course Description:



Topics covered include:

- using mail merge
- objects & backgrounds
- using macros
- working with forms
- customizing Word
- long documents
- XML Web features.

Prerequisites: WORD 2010: LEVEL 2

Materials & Approximate Course Cost:

Tuition for state employees	\$100.00
Lab Fees	\$25.00
<i>Word 2010: Advanced</i>	20.00
Estimated Costs for State Employee	\$145.00

Course: CWD103

Section Information:

Section:	Date & Time Info:	Location:	Instructor:
1501	Starting Thursday, October 16, 2014, for 1 day	8:30 AM – 4:30 PM Classroom 108	3771 Eastwood Dr., Jackson, MS Beth Wynn
1502	Starting Tuesday, December 9, 2014, for 1 day	8:30 AM – 4:30 PM Classroom 108	3771 Eastwood Dr., Jackson, MS Beth Wynn

Expanded Offering of On-Line Live Classes

The past few years, ITS and Systems IT provided you with Mentored Learning, where a student sat in classes with pre-recorded instruction supplemented by a live Systems IT instructor to answer questions. The only limiting factor was that the local instructor, aka “the mentor,” had to be an expert on the material being delivered in order to mentor you. Finding a local “subject matter expert” in every technology application is virtually impossible.

We now have access to the best instructors from the 300+ Systems ITCenters® around the world to teach all the most popular courses locally in Jackson, Mississippi. For the student it means sitting in a live class where you are signed onto a computer, viewing and listening to a live instructor, asking questions when you desire in real time, and hearing discussions between students who could be in Alabama, North Dakota or Ireland. The student still receives the live instruction everyone wants. For your agency, it means saving the travel expense involved in sending employees to an expensive, faraway city for training. The agency maintains access to its valued employee in case of an emergency. This is a “win-win” situation!

Now, in addition to the traditional instructor-led classes offered through local Systems ITsubject matter experts (Richard, John and Chris), we are able to offer Cisco, Citrix, VMware, high-end Microsoft, Oracle, high-end .net, high-end security, and an abundance of soft skill instruction here in Mississippi through ON-LINE LIVE. Your classmates in these classes are people from around the country that are just like you, with challenges just like yours, doing jobs just like yours. By taking a class with these other people, you will benefit from their questions, participation, and real life experiences.

The schedule of On-Line Live classes is listed on the following pages. PLEASE CALL SUSAN MCCLAIN AT (601) 432-8186 TO SCHEDULE AN ON-LINE LIVE CLASS.

**ALL ON-LINE LIVE CLASSES BEGIN PROMPTLY AT 8:00 A.M.
STUDENTS MUST ARRIVE BY 7:45 A.M. IN ORDER TO ALLOW CLASS TO BEGIN ON TIME.**



Course Schedule October to December 2014

Name	Delivery Method	Start Date & Time	End Date & Time	ITS Price
10135 Configuring, Managing and Troubleshooting Microsoft Exchange Server 2010	Online instructor led	10/6/2014 8:00 AM	10/10/2014 4:00 PM	\$ 1,995.00
10135 Configuring, Managing and Troubleshooting Microsoft Exchange Server 2010	Online instructor led	11/3/2014 8:00 AM	11/7/2014 4:00 PM	\$ 1,995.00
10135 Configuring, Managing and Troubleshooting Microsoft Exchange Server 2010	Online instructor led	12/1/2014 8:00 AM	12/5/2014 4:00 PM	\$ 1,995.00
10174 Configuring and Administering Microsoft SharePoint 2010	Online instructor led	10/13/2014 8:00 AM	10/17/2014 4:00 PM	\$ 1,995.00
10174 Configuring and Administering Microsoft SharePoint 2010	Online instructor led	11/10/2014 8:00 AM	11/14/2014 4:00 PM	\$ 1,995.00
10174 Configuring and Administering Microsoft SharePoint 2010	Online instructor led	12/8/2014 8:00 AM	12/12/2014 4:00 PM	\$ 1,995.00
10266 Programming in C# with Microsoft Visual Studio 2010	Online instructor led	10/13/2014 8:00 AM	10/17/2014 4:00 PM	\$ 1,995.00
10266 Programming in C# with Microsoft Visual Studio 2010	Online instructor led	11/10/2014 8:00 AM	11/14/2014 4:00 PM	\$ 1,995.00
10266 Programming in C# with Microsoft Visual Studio 2010	Online instructor led	12/8/2014 8:00 AM	12/12/2014 4:00 PM	\$ 1,995.00
10267 Introduction to Web Development with Microsoft Visual Studio 2010	Online instructor led	10/27/2014 8:00 AM	10/31/2014 4:00 PM	\$ 1,995.00
10550 Programming in Visual Basic with Microsoft Visual Studio 2010	Online instructor led	10/13/2014 8:00 AM	10/17/2014 4:00 PM	\$ 1,995.00
10747 Administering System Center 2012 Configuration Manager	Online instructor led	10/6/2014 8:00 AM	10/10/2014 4:00 PM	\$ 1,995.00
10747 Administering System Center 2012 Configuration Manager	Online instructor led	11/3/2014 8:00 AM	11/7/2014 4:00 PM	\$ 1,995.00
10747 Administering System Center 2012 Configuration Manager	Online instructor led	12/8/2014 8:00 AM	12/12/2014 4:00 PM	\$ 1,995.00
10747 Administering System Center 2012 Configuration Manager	Online instructor led	12/15/2014 8:00 AM	12/19/2014 4:00 PM	\$ 1,995.00
10748 Deploying System Center 2012 Configuration Manager	Online instructor led	10/13/2014 8:00 AM	10/15/2014 4:00 PM	\$ 1,195.00
10748 Deploying System Center 2012 Configuration Manager	Online instructor led	11/24/2014 8:00 AM	11/26/2014 4:00 PM	\$ 1,195.00
10748 Deploying System Center 2012 Configuration Manager	Online instructor led	12/29/2014 8:00 AM	12/31/2014 4:00 PM	\$ 1,195.00
10750 Monitoring and Operating a Private Cloud with System Center 2012	Online instructor led	11/3/2014 8:00 AM	11/7/2014 4:00 PM	\$ 1,995.00
10750 Monitoring and Operating a Private Cloud with System Center 2012	Online instructor led	12/8/2014 8:00 AM	12/12/2014 4:00 PM	\$ 1,995.00
10751 Configuring and Deploying a Private Cloud with System Center 2012	Online instructor led	11/10/2014 8:00 AM	11/14/2014 4:00 PM	\$ 1,995.00
10774 Querying Microsoft SQL Server 2012	Online instructor led	10/6/2014 8:00 AM	10/10/2014 4:00 PM	\$ 1,995.00
10774 Querying Microsoft SQL Server 2012	Online instructor led	11/3/2014 8:00 AM	11/7/2014 4:00 PM	\$ 1,995.00
10774 Querying Microsoft SQL Server 2012	Online instructor led	12/1/2014 8:00 AM	12/5/2014 4:00 PM	\$ 1,995.00
10775 Administering Microsoft SQL Server 2012 Databases	Online instructor led	10/13/2014 8:00 AM	10/17/2014 4:00 PM	\$ 1,995.00
10775 Administering Microsoft SQL Server 2012 Databases	Online instructor led	11/17/2014 8:00 AM	11/21/2014 4:00 PM	\$ 1,995.00



Course Schedule October to December 2014

10775 Administering Microsoft SQL Server 2012 Databases	Online instructor led	12/8/2014 8:00 AM	12/12/2014 4:00 PM	\$ 1,995.00
10776 Developing Microsoft SQL Server 2012 Databases	Online instructor led	11/17/2014 8:00 AM	11/21/2014 4:00 PM	\$ 1,995.00
10776 Developing Microsoft SQL Server 2012 Databases	Online instructor led	12/15/2014 8:00 AM	12/19/2014 4:00 PM	\$ 1,995.00
10777 Implementing a Data Warehouse with Microsoft SQL Server 2012	Online instructor led	11/17/2014 8:00 AM	11/21/2014 4:00 PM	\$ 1,995.00
10777 Implementing a Data Warehouse with Microsoft SQL Server 2012	Online instructor led	12/15/2014 8:00 AM	12/19/2014 4:00 PM	\$ 1,995.00
10778 Implementing Data Models and Reports with Microsoft SQL Server 2012	Online instructor led	10/6/2014 8:00 AM	10/10/2014 4:00 PM	\$ 1,995.00
10778 Implementing Data Models and Reports with Microsoft SQL Server 2012	Online instructor led	11/10/2014 8:00 AM	11/14/2014 4:00 PM	\$ 1,995.00
10778 Implementing Data Models and Reports with Microsoft SQL Server 2012	Online instructor led	12/8/2014 8:00 AM	12/12/2014 4:00 PM	\$ 1,995.00
10961 Automating Administration with Windows PowerShell 3.0	Online instructor led	10/20/2014 8:00 AM	10/24/2014 4:00 PM	\$ 1,995.00
10961 Automating Administration with Windows PowerShell 3.0	Online instructor led	11/3/2014 8:00 AM	11/7/2014 4:00 PM	\$ 1,995.00
10961 Automating Administration with Windows PowerShell 3.0	Online instructor led	12/15/2014 8:00 AM	12/19/2014 4:00 PM	\$ 1,995.00
10964 Datacenter Monitoring with System Center Operations Manager	Online instructor led	11/10/2014 8:00 AM	11/13/2014 4:00 PM	\$ 1,595.00
10967 Fundamentals of a Windows Server Infrastructure	Online instructor led	11/3/2014 8:00 AM	11/7/2014 4:00 PM	\$ 1,995.00
10969 Active Directory Services with Windows Server	Online instructor led	10/20/2014 8:00 AM	10/24/2014 4:00 PM	\$ 1,995.00
10970 Networking with Windows Server	Online instructor led	10/27/2014 8:00 AM	10/31/2014 4:00 PM	\$ 1,995.00
10977 Updating Your SQL Server Skills to Microsoft SQL Server 2014	Online instructor led	11/10/2014 8:00 AM	11/14/2014 4:00 PM	\$ 1,995.00
20331 Core Solutions of Microsoft SharePoint Server 2013	Online instructor led	10/20/2014 8:00 AM	10/24/2014 4:00 PM	\$ 1,995.00
20331 Core Solutions of Microsoft SharePoint Server 2013	Online instructor led	11/3/2014 8:00 AM	11/7/2014 4:00 PM	\$ 1,995.00
20331 Core Solutions of Microsoft SharePoint Server 2013	Online instructor led	12/15/2014 8:00 AM	12/19/2014 4:00 PM	\$ 1,995.00
20332 Advanced Solutions of Microsoft SharePoint Server 2013	Online instructor led	10/13/2014 8:00 AM	10/17/2014 4:00 PM	\$ 1,995.00
20332 Advanced Solutions of Microsoft SharePoint Server 2013	Online instructor led	11/10/2014 8:00 AM	11/14/2014 4:00 PM	\$ 1,995.00
20332 Advanced Solutions of Microsoft SharePoint Server 2013	Online instructor led	12/8/2014 8:00 AM	12/12/2014 4:00 PM	\$ 1,995.00
20336 Core Solutions of Microsoft Lync Server 2013	Online instructor led	10/20/2014 8:00 AM	10/24/2014 4:00 PM	\$ 1,995.00
20336 Core Solutions of Microsoft Lync Server 2013	Online instructor led	11/10/2014 8:00 AM	11/14/2014 4:00 PM	\$ 1,995.00
20337 Enterprise Voice and Online Services with Microsoft Lync Server 2013	Online instructor led	12/1/2014 8:00 AM	12/5/2014 4:00 PM	\$ 1,995.00
20337 Enterprise Voice and Online Services with Microsoft Lync Server 2013	Online instructor led	10/13/2014 8:00 AM	10/17/2014 4:00 PM	\$ 1,995.00
20337 Enterprise Voice and Online Services with Microsoft Lync Server 2013	Online instructor led	12/8/2014 8:00 AM	12/12/2014 4:00 PM	\$ 1,995.00

**Course Schedule October to December 2014**

20341 Core Solutions of Microsoft Exchange Server 2013	Online instructor led	10/6/2014 8:00 AM	10/10/2014 4:00 PM	\$ 1,995.00
20341 Core Solutions of Microsoft Exchange Server 2013	Online instructor led	11/3/2014 8:00 AM	11/7/2014 4:00 PM	\$ 1,995.00
20342 Advanced Solutions of Microsoft Exchange Server 2013	Online instructor led	12/8/2014 8:00 AM	12/12/2014 4:00 PM	\$ 1,995.00
20342 Advanced Solutions of Microsoft Exchange Server 2013	Online instructor led	10/13/2014 8:00 AM	10/17/2014 4:00 PM	\$ 1,995.00
20342 Advanced Solutions of Microsoft Exchange Server 2013	Online instructor led	11/17/2014 8:00 AM	11/21/2014 4:00 PM	\$ 1,995.00
20342 Advanced Solutions of Microsoft Exchange Server 2013	Online instructor led	12/15/2014 8:00 AM	12/19/2014 4:00 PM	\$ 1,995.00
20346 Managing Office 365 Identities and Services	Online instructor led	12/15/2014 8:00 AM	12/19/2014 4:00 PM	\$ 1,995.00
20410 Installing and Configuring Windows Server 2012	Online instructor led	10/13/2014 8:00 AM	10/17/2014 4:00 PM	\$ 1,995.00
20410 Installing and Configuring Windows Server 2012	Online instructor led	12/8/2014 8:00 AM	12/12/2014 4:00 PM	\$ 1,995.00
20411 Administering Windows Server 2012	Online instructor led	11/3/2014 8:00 AM	11/7/2014 4:00 PM	\$ 1,995.00
20495 Configuring Advanced Windows Server 2012 Services	Online instructor led	11/10/2014 8:00 AM	11/14/2014 4:00 PM	\$ 1,995.00
20495 Configuring Advanced Windows Server 2012 Services NIGHT CLASS	Online instructor led	10/6/2014 5:30 PM	10/16/2014 9:30 PM	\$ 1,995.00
20413 Designing and Implementing a Server Infrastructure	Online instructor led	10/13/2014 8:00 AM	10/17/2014 4:00 PM	\$ 1,995.00
20413 Designing and Implementing a Server Infrastructure	Online instructor led	12/8/2014 8:00 AM	12/12/2014 4:00 PM	\$ 1,995.00
20414 Implementing an Advanced Server Infrastructure	Online instructor led	11/17/2014 8:00 AM	11/21/2014 4:00 PM	\$ 1,995.00
20415 Implementing a Desktop Infrastructure	Online instructor led	11/10/2014 8:00 AM	11/14/2014 4:00 PM	\$ 1,995.00
20416 Implementing Desktop Application Environments	Online instructor led	10/6/2014 8:00 AM	10/10/2014 4:00 PM	\$ 1,995.00
20417 Upgrading Your Skills to MCSA Windows Server 2012	Online instructor led	11/3/2014 8:00 AM	11/7/2014 4:00 PM	\$ 1,995.00
20465 Designing Database Solutions for Microsoft SQL Server 2012	Online instructor led	11/3/2014 8:00 AM	11/7/2014 4:00 PM	\$ 1,995.00
20467 Designing Business Intelligence Solutions with Microsoft SQL Server 2012	Online instructor led	10/27/2014 8:00 AM	10/31/2014 4:00 PM	\$ 1,995.00
20480 Programming in HTML5 with JavaScript and CSS3	Online instructor led	10/27/2014 8:00 AM	10/31/2014 4:00 PM	\$ 1,995.00
20480 Programming in HTML5 with JavaScript and CSS3	Online instructor led	11/17/2014 8:00 AM	11/21/2014 4:00 PM	\$ 1,995.00
20480 Programming in HTML5 with JavaScript and CSS3	Online instructor led	12/8/2014 8:00 AM	12/12/2014 4:00 PM	\$ 1,995.00
20482 Advanced Windows Store App Development Using HTML5 and JavaScript	Online instructor led	11/17/2014 8:00 AM	11/21/2014 4:00 PM	\$ 1,995.00
20483 Programming in C#	Online instructor led	11/3/2014 8:00 AM	11/7/2014 4:00 PM	\$ 1,995.00
20483 Programming in C#	Online instructor led	12/15/2014 8:00 AM	12/19/2014 4:00 PM	\$ 1,995.00
20484 Essentials of Developing Windows Store Apps Using C#	Online instructor led	12/1/2014 8:00 AM	12/5/2014 4:00 PM	\$ 1,995.00



Course Schedule October to December 2014

20486 Developing ASP.NET MVC 4 Web Applications	Online instructor led	10/20/2014 8:00 AM	10/24/2014 4:00 PM	\$ 1,995.00
20486 Developing ASP.NET MVC 4 Web Applications	Online instructor led	11/10/2014 8:00 AM	11/14/2014 4:00 PM	\$ 1,995.00
20486 Developing ASP.NET MVC 4 Web Applications	Online instructor led	12/15/2014 8:00 AM	12/19/2014 4:00 PM	\$ 1,995.00
20487 Developing Windows Azure and Web Services	Online instructor led	10/6/2014 8:00 AM	10/10/2014 4:00 PM	\$ 1,995.00
20487 Developing Windows Azure and Web Services	Online instructor led	12/1/2014 8:00 AM	12/5/2014 4:00 PM	\$ 1,995.00
20488 Developing Microsoft SharePoint 2013 Core Solutions	Online instructor led	10/6/2014 8:00 AM	10/10/2014 4:00 PM	\$ 1,995.00
20488 Developing Microsoft SharePoint 2013 Core Solutions	Online instructor led	11/17/2014 8:00 AM	11/21/2014 4:00 PM	\$ 1,995.00
20488 Developing Microsoft SharePoint 2013 Core Solutions	Online instructor led	12/15/2014 8:00 AM	12/19/2014 4:00 PM	\$ 1,995.00
20489 Developing Microsoft SharePoint 2013 Advanced Solutions	Online instructor led	11/3/2014 8:00 AM	11/7/2014 4:00 PM	\$ 1,995.00
20489 Developing Microsoft SharePoint 2013 Advanced Solutions	Online instructor led	11/3/2014 8:00 AM	11/7/2014 4:00 PM	\$ 1,995.00
20687 Configuring Windows 8.1	Online instructor led	12/1/2014 8:00 AM	12/5/2014 4:00 PM	\$ 1,995.00
20688 Managing and Maintaining Windows 8.1	Online instructor led	10/20/2014 8:00 AM	10/24/2014 4:00 PM	\$ 1,995.00
20688 Managing and Maintaining Windows 8.1	Online instructor led	12/15/2014 8:00 AM	12/19/2014 4:00 PM	\$ 1,995.00
2778 Writing Queries Using Microsoft SQL Server 2008 Transact-SQL	Online instructor led	10/27/2014 8:00 AM	10/29/2014 4:00 PM	\$ 1,195.00
2778 Writing Queries Using Microsoft SQL Server 2008 Transact-SQL	Online instructor led	11/24/2014 8:00 AM	11/26/2014 4:00 PM	\$ 1,195.00
2778 Writing Queries Using Microsoft SQL Server 2008 Transact-SQL	Online instructor led	12/29/2014 8:00 AM	12/31/2014 4:00 PM	\$ 1,195.00
40035 Software Development Fundamentals with .NET	Online instructor led	10/27/2014 8:00 AM	10/31/2014 4:00 PM	\$ 1,195.00
50331 Windows 7, Enterprise Desktop Support Technician	Online instructor led	10/20/2014 8:00 AM	10/24/2014 4:00 PM	\$ 1,995.00
50331 Windows 7, Enterprise Desktop Support Technician	Online instructor led	11/10/2014 8:00 AM	11/14/2014 4:00 PM	\$ 1,995.00
50331 Windows 7, Enterprise Desktop Support Technician	Online instructor led	12/1/2014 8:00 AM	12/5/2014 4:00 PM	\$ 1,995.00
50430 Administering Team Foundation Server 2010	Online instructor led	11/3/2014 8:00 AM	11/5/2014 4:00 PM	\$ 1,195.00
50430 Administering Team Foundation Server 2010	Online instructor led	12/15/2014 8:00 AM	12/17/2014 4:00 PM	\$ 1,195.00
50547 Microsoft SharePoint 2010 Site Collection and Site Administration	Online instructor led	10/6/2014 8:00 AM	10/10/2014 4:00 PM	\$ 1,995.00
50547 Microsoft SharePoint 2010 Site Collection and Site Administration	Online instructor led	11/17/2014 8:00 AM	11/21/2014 4:00 PM	\$ 1,995.00
50547 Microsoft SharePoint 2010 Site Collection and Site Administration	Online instructor led	12/8/2014 8:00 AM	12/12/2014 4:00 PM	\$ 1,995.00
55004 Installing and Configuring System Center 2012 Operations Manager	Online instructor led	12/1/2014 8:00 AM	12/5/2014 4:00 PM	\$ 1,995.00
55006 System Center Operations Manager 2012	Online instructor led	10/13/2014 8:00 AM	10/17/2014 4:00 PM	\$ 1,995.00

**Course Schedule October to December 2014**

55006 System Center Operations Manager 2012	Online instructor led	12/8/2014 8:00 AM	12/12/2014 4:00 PM	\$ 1,995.00
55007 System Center 2012 Orchestrator	Online instructor led	10/8/2014 8:00 AM	10/10/2014 4:00 PM	\$ 1,195.00
55007 System Center 2012 Orchestrator	Online instructor led	11/24/2014 8:00 AM	11/26/2014 4:00 PM	\$ 1,195.00
55009 System Center Service Manager 2012	Online instructor led	10/20/2014 8:00 AM	10/24/2014 4:00 PM	\$ 1,995.00
55021 Configuring and Administering Hyper-V in Windows Server 2012	Online instructor led	10/1/2014 8:00 AM	10/3/2014 4:00 PM	\$ 1,195.00
55021 Configuring and Administering Hyper-V in Windows Server 2012	Online instructor led	10/29/2014 8:00 AM	10/31/2014 4:00 PM	\$ 1,195.00
55021 Configuring and Administering Hyper-V in Windows Server 2012	Online instructor led	11/24/2014 8:00 AM	11/26/2014 4:00 PM	\$ 1,195.00
55033 SharePoint 2013 Site Collection and Site Administration	Online instructor led	10/13/2014 8:00 AM	10/17/2014 4:00 PM	\$ 1,995.00
55033 SharePoint 2013 Site Collection and Site Administration	Online instructor led	11/3/2014 8:00 AM	11/7/2014 4:00 PM	\$ 1,995.00
55033 SharePoint 2013 Site Collection and Site Administration	Online instructor led	12/15/2014 8:00 AM	12/19/2014 4:00 PM	\$ 1,995.00
55035 Microsoft SharePoint Server 2013 for the Site Owner/Power User	Online instructor led	10/2/2014 8:00 AM	10/3/2014 4:00 PM	\$ 795.00
55035 Microsoft SharePoint Server 2013 for the Site Owner/Power User	Online instructor led	11/10/2014 8:00 AM	11/11/2014 4:00 PM	\$ 795.00
55035 Microsoft SharePoint Server 2013 for the Site Owner/Power User	Online instructor led	12/4/2014 8:00 AM	12/5/2014 4:00 PM	\$ 795.00
55042 SharePoint 2013 Business Intelligence	Online instructor led	11/10/2014 8:00 AM	11/12/2014 4:00 PM	\$ 1,195.00
55049 PowerPivot, Power View and SharePoint 2013 Business Intelligence Center for Analysts	Online instructor led	10/16/2014 8:00 AM	10/17/2014 4:00 PM	\$ 795.00
55049 PowerPivot, Power View and SharePoint 2013 Business Intelligence Center for Analysts	Online instructor led	11/24/2014 8:00 AM	11/25/2014 4:00 PM	\$ 795.00
55054 Mastering Microsoft Project 2013	Online instructor led	10/27/2014 8:00 AM	10/29/2014 4:00 PM	\$ 1,195.00
55054 Mastering Microsoft Project 2013	Online instructor led	11/19/2014 8:00 AM	11/21/2014 4:00 PM	\$ 1,195.00
55054 Mastering Microsoft Project 2013	Online instructor led	12/10/2014 8:00 AM	12/12/2014 4:00 PM	\$ 1,195.00
6231 Maintaining a Microsoft SQL Server 2008 R2 Database	Online instructor led	10/13/2014 8:00 AM	10/17/2014 4:00 PM	\$ 1,995.00
6231 Maintaining a Microsoft SQL Server 2008 R2 Database	Online instructor led	11/17/2014 8:00 AM	11/21/2014 4:00 PM	\$ 1,995.00
6232 Implementing a Microsoft SQL Server 2008 R2 Database	Online instructor led	10/20/2014 8:00 AM	10/24/2014 4:00 PM	\$ 1,995.00
6234 Implementing and Maintaining Microsoft SQL Server 2008 Analysis Services	Online instructor led	11/3/2014 8:00 AM	11/5/2014 4:00 PM	\$ 1,195.00
6235 Implementing and Maintaining Microsoft SQL Server 2008 Integration Services	Online instructor led	11/24/2014 8:00 AM	11/26/2014 4:00 PM	\$ 1,195.00
6236 Implementing and Maintaining Microsoft SQL Server 2008 Reporting Services	Online instructor led	10/29/2014 8:00 AM	10/31/2014 4:00 PM	\$ 1,195.00
6236 Implementing and Maintaining Microsoft SQL Server 2008 Reporting Services	Online instructor led	11/24/2014 8:00 AM	11/26/2014 4:00 PM	\$ 1,195.00

**Course Schedule October to December 2014**

6236 Implementing and Maintaining Microsoft SQL Server 2008 Reporting Services	Online instructor led	12/10/2014 8:00 AM	12/12/2014 4:00 PM	\$ 1,195.00
6292 Installing and Configuring Windows 7 Client	Online instructor led	10/6/2014 8:00 AM	10/8/2014 4:00 PM	\$ 1,195.00
6292 Installing and Configuring Windows 7 Client	Online instructor led	11/17/2014 8:00 AM	11/19/2014 4:00 PM	\$ 1,195.00
6292 Installing and Configuring Windows 7 Client	Online instructor led	12/8/2014 8:00 AM	12/10/2014 4:00 PM	\$ 1,195.00
6293 Troubleshooting and Supporting Windows 7 in the Enterprise	Online instructor led	10/13/2014 8:00 AM	10/15/2014 4:00 PM	\$ 1,195.00
6293 Troubleshooting and Supporting Windows 7 in the Enterprise	Online instructor led	11/24/2014 8:00 AM	11/26/2014 4:00 PM	\$ 1,195.00
6294 Planning and Managing Windows 7 Desktop Deployments and Environments	Online instructor led	11/17/2014 8:00 AM	11/21/2014 4:00 PM	\$ 1,995.00
6419 Configuring, Managing, and Maintaining Windows Server 2008 Servers	Online instructor led	11/17/2014 8:00 AM	11/21/2014 4:00 PM	\$ 1,995.00
6421 Configuring and Troubleshooting a Windows Server 2008 Network Infrastructure	Online instructor led	10/27/2014 8:00 AM	10/31/2014 4:00 PM	\$ 1,995.00
6425 Configuring Windows Server 2008 Active Directory Domain Services	Online instructor led	10/6/2014 8:00 AM	10/10/2014 4:00 PM	\$ 1,995.00
6425 Configuring Windows Server 2008 Active Directory Domain Services	Online instructor led	11/10/2014 8:00 AM	11/14/2014 4:00 PM	\$ 1,995.00
6425 Configuring Windows Server 2008 Active Directory Domain Services	Online instructor led	12/15/2014 8:00 AM	12/19/2014 4:00 PM	\$ 1,995.00
6433 Planning and Implementing Windows Server 2008	Online instructor led	12/1/2014 8:00 AM	12/5/2014 4:00 PM	\$ 1,995.00
Adobe Acrobat XI - Part 1	Online instructor led	10/8/2014 8:00 AM	10/8/2014 4:00 PM	\$ 295.00
Adobe Acrobat XI - Part 1	Online instructor led	11/7/2014 8:00 AM	11/7/2014 4:00 PM	\$ 295.00
Adobe Acrobat XI - Part 2	Online instructor led	12/9/2014 8:00 AM	12/9/2014 4:00 PM	\$ 295.00
Adobe Acrobat XI - Part 2	Online instructor led	10/13/2014 8:00 AM	10/13/2014 4:00 PM	\$ 295.00
Adobe Acrobat XI - Part 2	Online instructor led	12/11/2014 8:00 AM	12/11/2014 4:00 PM	\$ 295.00
Adobe Dreamweaver CS6 - Part 1	Online instructor led	10/2/2014 8:00 AM	10/2/2014 4:00 PM	\$ 295.00
Adobe Dreamweaver CS6 - Part 1	Online instructor led	11/25/2014 8:00 AM	11/25/2014 4:00 PM	\$ 295.00
Adobe Dreamweaver CS6 - Part 1	Online instructor led	12/22/2014 8:00 AM	12/22/2014 4:00 PM	\$ 295.00
Adobe Dreamweaver CS6 - Part 2	Online instructor led	10/10/2014 8:00 AM	10/10/2014 4:00 PM	\$ 295.00
Adobe Dreamweaver CS6 - Part 2	Online instructor led	12/3/2014 8:00 AM	12/3/2014 4:00 PM	\$ 295.00
Adobe Flash CS6 - Part 1	Online instructor led	10/1/2014 8:00 AM	10/1/2014 4:00 PM	\$ 295.00
Adobe Flash CS6 - Part 1	Online instructor led	11/5/2014 8:00 AM	11/5/2014 4:00 PM	\$ 295.00
Adobe Flash CS6 - Part 1	Online instructor led	12/4/2014 8:00 AM	12/4/2014 4:00 PM	\$ 295.00
Adobe Flash CS6 - Part 2	Online instructor led	10/22/2014 8:00 AM	10/22/2014 4:00 PM	\$ 295.00

On-Line Live Training



Course Schedule October to December 2014

Adobe Flash CS6 - Part 2	Online instructor led	11/19/2014 8:00 AM	11/19/2014 4:00 PM	\$ 295.00
Adobe Flash CS6 - Part 2	Online instructor led	12/16/2014 8:00 AM	12/16/2014 4:00 PM	\$ 295.00
Adobe Illustrator CS6 - Part 1	Online instructor led	10/15/2014 8:00 AM	10/15/2014 4:00 PM	\$ 295.00
Adobe Illustrator CS6 - Part 1	Online instructor led	11/4/2014 8:00 AM	11/4/2014 4:00 PM	\$ 295.00
Adobe Illustrator CS6 - Part 1	Online instructor led	12/16/2014 8:00 AM	12/16/2014 4:00 PM	\$ 295.00
Adobe Illustrator CS6 - Part 2	Online instructor led	10/30/2014 8:00 AM	10/30/2014 4:00 PM	\$ 295.00
Adobe Illustrator CS6 - Part 2	Online instructor led	11/20/2014 8:00 AM	11/20/2014 4:00 PM	\$ 295.00
Adobe Illustrator CS6 - Part 2	Online instructor led	12/18/2014 8:00 AM	12/18/2014 4:00 PM	\$ 295.00
Adobe InDesign CS6 - Part 1	Online instructor led	10/14/2014 8:00 AM	10/14/2014 4:00 PM	\$ 295.00
Adobe InDesign CS6 - Part 1	Online instructor led	11/7/2014 8:00 AM	11/7/2014 4:00 PM	\$ 295.00
Adobe InDesign CS6 - Part 1	Online instructor led	12/12/2014 8:00 AM	12/12/2014 4:00 PM	\$ 295.00
Adobe InDesign CS6 - Part 2	Online instructor led	10/16/2014 8:00 AM	10/16/2014 4:00 PM	\$ 295.00
Adobe InDesign CS6 - Part 2	Online instructor led	11/21/2014 8:00 AM	11/21/2014 4:00 PM	\$ 295.00
Adobe Photoshop CS6 - Part 1	Online instructor led	10/6/2014 8:00 AM	10/6/2014 4:00 PM	\$ 295.00
Adobe Photoshop CS6 - Part 1	Online instructor led	11/12/2014 8:00 AM	11/12/2014 4:00 PM	\$ 295.00
Adobe Photoshop CS6 - Part 2	Online instructor led	12/17/2014 8:00 AM	12/17/2014 4:00 PM	\$ 295.00
Adobe Photoshop CS6 - Part 2	Online instructor led	10/8/2014 8:00 AM	10/8/2014 4:00 PM	\$ 295.00
Adobe Photoshop CS6 - Part 2	Online instructor led	11/14/2014 8:00 AM	11/14/2014 4:00 PM	\$ 295.00
Adobe Photoshop CS6 - Part 2	Online instructor led	12/19/2014 8:00 AM	12/19/2014 4:00 PM	\$ 295.00
Certified Ethical Hacker (CEH) v8.0	Online instructor led	10/20/2014 8:00 AM	10/24/2014 4:00 PM	\$ 2,395.00
Certified Ethical Hacker (CEH) v8.0	Online instructor led	11/10/2014 8:00 AM	11/14/2014 4:00 PM	\$ 2,395.00
Certified Ethical Hacker (CEH) v8.0	Online instructor led	12/15/2014 8:00 AM	12/19/2014 4:00 PM	\$ 2,395.00
Certified Information Security Manager (CISM)	Online instructor led	11/3/2014 8:00 AM	11/5/2014 4:00 PM	\$ 1,675.00
Certified Information System Security Professional (CISSP)	Online instructor led	10/6/2014 8:00 AM	10/10/2014 4:00 PM	\$ 2,395.00
Certified Information System Security Professional (CISSP)	Online instructor led	11/3/2014 8:00 AM	11/7/2014 4:00 PM	\$ 2,395.00
Certified Information System Security Auditor (CISA)	Online instructor led	12/1/2014 8:00 AM	12/5/2014 4:00 PM	\$ 2,395.00
Certified Information System Security Auditor (CISA)	Online instructor led	10/20/2014 8:00 AM	10/24/2014 4:00 PM	\$ 2,395.00



Course Schedule October to December 2014

Cisco Implementing Cisco Edge Network Security Solutions (SENSS)	Online instructor led	10/20/2014 8:00 AM	10/24/2014 4:00 PM	\$ 2,995.00
Cisco Implementing Cisco Edge Network Security Solutions (SENSS)	Online instructor led	12/15/2014 8:00 AM	12/19/2014 4:00 PM	\$ 2,995.00
Cisco Implementing Cisco IOS Network Security v2.0 (IINS)	Online instructor led	10/27/2014 8:00 AM	10/31/2014 4:00 PM	\$ 2,995.00
Cisco Implementing Cisco IOS Network Security v2.0 (IINS)	Online instructor led	12/8/2014 8:00 AM	12/12/2014 4:00 PM	\$ 2,995.00
Cisco Implementing Cisco IP Routing v1.0 (ROUTE)	Online instructor led	10/27/2014 8:00 AM	10/31/2014 4:00 PM	\$ 2,995.00
Cisco Implementing Cisco IP Routing v1.0 (ROUTE)	Online instructor led	12/15/2014 8:00 AM	12/19/2014 4:00 PM	\$ 2,995.00
Cisco Implementing Cisco Secure Access Solutions (SISAS)	Online instructor led	11/3/2014 8:00 AM	11/7/2014 4:00 PM	\$ 2,995.00
Cisco Implementing Cisco Switched Networks v1.0 (SWITCH)	Online instructor led	10/20/2014 8:00 AM	10/24/2014 4:00 PM	\$ 2,995.00
Cisco Implementing Cisco Switched Networks v1.0 (SWITCH)	Online instructor led	12/1/2014 8:00 AM	12/5/2014 4:00 PM	\$ 2,995.00
Cisco Implementing Cisco Unified Communications Manager, Part 1 v9.0 (CIPT1)	Online instructor led	10/6/2014 8:00 AM	10/10/2014 4:00 PM	\$ 2,995.00
Cisco Implementing Cisco Voice Communications and QoS v8.0 (CVOICE)	Online instructor led	12/8/2014 8:00 AM	12/12/2014 4:00 PM	\$ 2,995.00
Cisco Interconnecting Cisco Networking Devices Part 1 v2.0 (ICND1)	Online instructor led	10/13/2014 8:00 AM	10/17/2014 4:00 PM	\$ 1,995.00
Cisco Interconnecting Cisco Networking Devices Part 1 v2.0 (ICND1)	Online instructor led	11/3/2014 8:00 AM	11/7/2014 4:00 PM	\$ 1,995.00
Cisco Interconnecting Cisco Networking Devices Part 1 v2.0 (ICND1)	Online instructor led	12/15/2014 8:00 AM	12/19/2014 4:00 PM	\$ 1,995.00
Cisco Interconnecting Cisco Networking Devices Part 1 v2.0 (ICND1) NIGHT CLASS	Online instructor led	11/10/2014 5:30 PM	11/20/2014 9:30 PM	\$ 1,995.00
Cisco Interconnecting Cisco Networking Devices Part 2 v2.0 (ICND2)	Online instructor led	10/27/2014 8:00 AM	10/31/2014 4:00 PM	\$ 1,995.00
Cisco Interconnecting Cisco Networking Devices Part 2 v2.0 (ICND2)	Online instructor led	12/15/2014 8:00 AM	12/19/2014 4:00 PM	\$ 1,995.00
Cisco Interconnecting Cisco Networking Devices Part 2 v2.0 (ICND2) NIGHT CLASS	Online instructor led	10/13/2014 5:30 PM	10/23/2014 9:30 PM	\$ 1,995.00
Cisco Introducing Cisco Networking Devices Part 2 v2.0 (ICND2) NIGHT CLASS	Online instructor led	12/1/2014 5:30 PM	12/11/2014 9:30 PM	\$ 1,995.00
Cisco Introducing Cisco Voice and Unified Communications Administration v8.1 (ICOMM)	Online instructor led	10/13/2014 8:00 AM	10/17/2014 4:00 PM	\$ 2,995.00
Cisco Introducing Cisco Voice and Unified Communications Administration v8.1 (ICOMM)	Online instructor led	12/1/2014 8:00 AM	12/5/2014 4:00 PM	\$ 2,995.00
Cisco Troubleshooting and Maintaining Cisco IP Networks v1.0 (TSHOOT)	Online instructor led	11/10/2014 8:00 AM	11/14/2014 4:00 PM	\$ 2,995.00
CompTIA A+ Certification	Online instructor led	10/13/2014 8:00 AM	10/17/2014 4:00 PM	\$ 495.00
CompTIA A+ Certification	Online instructor led	11/3/2014 8:00 AM	11/7/2014 4:00 PM	\$ 495.00
CompTIA A+ Certification	Online instructor led	12/15/2014 8:00 AM	12/19/2014 4:00 PM	\$ 495.00
CompTIA A+ Certification NIGHT CLASS	Online instructor led	12/1/2014 5:30 PM	12/11/2014 9:30 PM	\$ 720.00



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CompTIA Advanced Security Practitioner (CASP)	Online instructor led	11/17/2014 8:00 AM	11/21/2014 4:00 PM	\$ 1,995.00
CompTIA Cloud Essentials Certification	Online instructor led	10/15/2014 8:00 AM	10/17/2014 4:00 PM	\$ 1,195.00
CompTIA Cloud Essentials Certification	Online instructor led	12/29/2014 8:00 AM	12/31/2014 4:00 PM	\$ 1,195.00
CompTIA Healthcare IT Technician	Online instructor led	11/24/2014 8:00 AM	11/26/2014 4:00 PM	\$ 1,195.00
CompTIA Linux+ Certification	Online instructor led	10/20/2014 8:00 AM	10/24/2014 4:00 PM	\$ 720.00
CompTIA Linux+ Certification	Online instructor led	11/17/2014 8:00 AM	11/21/2014 4:00 PM	\$ 720.00
CompTIA Linux+ Certification	Online instructor led	12/15/2014 8:00 AM	12/19/2014 4:00 PM	\$ 720.00
CompTIA Network+ Certification	Online instructor led	10/13/2014 8:00 AM	10/17/2014 4:00 PM	\$ 495.00
CompTIA Network+ Certification	Online instructor led	11/3/2014 8:00 AM	11/7/2014 4:00 PM	\$ 495.00
CompTIA Network+ Certification	Online instructor led	12/15/2014 8:00 AM	12/19/2014 4:00 PM	\$ 495.00
CompTIA Network+ Certification NIGHT CLASS	Online instructor led	10/20/2014 5:30 PM	10/30/2014 9:30 PM	\$ 720.00
CompTIA Project+ Certification	Online instructor led	10/27/2014 8:00 AM	10/31/2014 4:00 PM	\$ 720.00
CompTIA Project+ Certification	Online instructor led	12/8/2014 8:00 AM	12/12/2014 4:00 PM	\$ 720.00
CompTIA Security+ Certification	Online instructor led	10/13/2014 8:00 AM	10/17/2014 4:00 PM	\$ 495.00
CompTIA Security+ Certification	Online instructor led	11/17/2014 8:00 AM	11/21/2014 4:00 PM	\$ 495.00
CompTIA Security+ Certification	Online instructor led	12/1/2014 8:00 AM	12/5/2014 4:00 PM	\$ 495.00
CompTIA Security+ Certification NIGHT CLASS	Online instructor led	11/10/2014 5:30 PM	11/20/2014 9:30 PM	\$ 720.00
CompTIA Server+ Certification	Online instructor led	10/13/2014 8:00 AM	10/17/2014 4:00 PM	\$ 720.00
CompTIA Storage+ Certification	Online instructor led	11/17/2014 8:00 AM	11/21/2014 4:00 PM	\$ 720.00
Computer Hacking Forensics Investigator (CHFI) v8.0	Online instructor led	10/6/2014 8:00 AM	10/10/2014 4:00 PM	\$ 1,995.00
Computer Hacking Forensics Investigator (CHFI) v8.0	Online instructor led	11/17/2014 8:00 AM	11/21/2014 4:00 PM	\$ 1,995.00
Computer Hacking Forensics Investigator (CHFI) v8.0	Online instructor led	12/8/2014 8:00 AM	12/12/2014 4:00 PM	\$ 1,995.00
Google AdWords: Part 1	Online instructor led	11/3/2014 8:00 AM	11/3/2014 4:00 PM	\$ 295.00
Google AdWords: Part 2	Online instructor led	11/24/2014 8:00 AM	11/24/2014 4:00 PM	\$ 295.00
ITIL Foundations 2011 Edition v6.0	Online instructor led	10/15/2014 8:00 AM	10/17/2014 4:00 PM	\$ 1,675.00
ITIL Foundations 2011 Edition v6.0	Online instructor led	11/17/2014 8:00 AM	11/19/2014 4:00 PM	\$ 1,675.00
ITIL Foundations 2011 Edition v6.0	Online instructor led	12/17/2014 8:00 AM	12/19/2014 4:00 PM	\$ 1,675.00



Course Schedule October to December 2014

ITIL Intermediate Operational Support & Analysis 2011 Edition	Online instructor led	11/17/2014 8:00 AM	11/21/2014 4:00 PM	\$ 1,795.00
ITIL Intermediate Release, Control & Validation 2011 Edition	Online instructor led	11/10/2014 8:00 AM	11/14/2014 4:00 PM	\$ 1,795.00
ITIL Intermediate Service Operation 2011 Edition	Online instructor led	10/27/2014 8:00 AM	10/30/2014 4:00 PM	\$ 1,795.00
ITIL Intermediate Service Strategy 2011 Edition	Online instructor led	12/2/2014 8:00 AM	12/5/2014 4:00 PM	\$ 1,795.00
Java Fundamentals (Java SE 7)	Online instructor led	10/20/2014 8:00 AM	10/24/2014 4:00 PM	\$ 1,995.00
Java Programming (Java SE 7)	Online instructor led	12/8/2014 8:00 AM	12/12/2014 4:00 PM	\$ 1,995.00
JavaScript Advanced Programming and AJAX	Online instructor led	11/6/2014 8:00 AM	11/7/2014 4:00 PM	\$ 795.00
JavaScript Programming	Online instructor led	11/3/2014 8:00 AM	11/5/2014 4:00 PM	\$ 1,195.00
JavaScript Programming	Online instructor led	12/15/2014 8:00 AM	12/17/2014 4:00 PM	\$ 1,195.00
Oracle 12c Administration I	Online instructor led	12/1/2014 8:00 AM	12/5/2014 4:00 PM	\$ 1,995.00
Oracle 12c Administration II	Online instructor led	11/10/2014 8:00 AM	11/14/2014 4:00 PM	\$ 1,995.00
Oracle 12c SQL Fundamentals	Online instructor led	11/3/2014 8:00 AM	11/7/2014 4:00 PM	\$ 1,995.00
Oracle 12c: PL/SQL Fundamentals	Online instructor led	10/6/2014 8:00 AM	10/10/2014 4:00 PM	\$ 1,995.00
Project Management Professional (PMP) Certification Preparation	Online instructor led	12/8/2014 8:00 AM	12/12/2014 4:00 PM	\$ 1,995.00
Project Management Professional (PMP) Certification Preparation	Online instructor led	10/13/2014 8:00 AM	10/17/2014 4:00 PM	\$ 1,995.00
Visio Professional 2010 - Level 1	Online instructor led	11/10/2014 8:00 AM	11/14/2014 4:00 PM	\$ 1,995.00
Visio Professional 2010 - Level 1	Online instructor led	12/8/2014 8:00 AM	12/12/2014 4:00 PM	\$ 1,995.00
Visio Professional 2010 - Level 2	Online instructor led	10/9/2014 8:00 AM	10/9/2014 4:00 PM	\$ 295.00
Visio Professional 2010 - Level 1	Online instructor led	11/25/2014 8:00 AM	11/25/2014 4:00 PM	\$ 295.00
Visio Professional 2010 - Level 1	Online instructor led	12/17/2014 8:00 AM	12/17/2014 4:00 PM	\$ 295.00
Visio Professional 2010 - Level 2	Online instructor led	11/4/2014 8:00 AM	11/4/2014 4:00 PM	\$ 295.00
Visio Professional 2013 - Part 1	Online instructor led	10/24/2014 8:00 AM	10/24/2014 4:00 PM	\$ 295.00
Visio Professional 2013 - Part 2	Online instructor led	12/3/2014 8:00 AM	12/3/2014 4:00 PM	\$ 295.00
Visio Professional 2013 - Part 1	Online instructor led	10/31/2014 8:00 AM	10/31/2014 4:00 PM	\$ 295.00
Visio Professional 2013 - Part 2	Online instructor led	12/11/2014 8:00 AM	12/11/2014 4:00 PM	\$ 295.00
VMware Horizon View: Install, Configure, Manage v5.2	Online instructor led	11/3/2014 8:00 AM	11/6/2014 4:00 PM	\$ 3,125.00
VMware Horizon View: Install, Configure, Manage v5.2	Online instructor led	12/15/2014 8:00 AM	12/18/2014 4:00 PM	\$ 3,125.00



Course Schedule October to December 2014

VMware vSphere Install, Configure, Manage v5.5	Online instructor led	10/6/2014 8:00 AM	10/10/2014 4:00 PM	\$ 3,655.00
VMware vSphere Install, Configure, Manage v5.5	Online instructor led	11/3/2014 8:00 AM	11/7/2014 4:00 PM	\$ 3,655.00
VMware vSphere Install, Configure, Manage v5.5	Online instructor led	12/8/2014 8:00 AM	12/12/2014 4:00 PM	\$ 3,655.00
VMware vSphere: Fast Track v5.5	Online instructor led	11/17/2014 8:00 AM	11/21/2014 6:00 PM	\$ 5,275.00

WELCOME TO SKILLSOFT ONLINE TRAINING!

ITS has entered into an agreement with Skillsoft to provide self-paced, on-line training to Mississippi public entities. State agencies, county and local governments, public schools, and institutions of higher learning are eligible to participate in this agreement.

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Training is available anywhere, anytime. Students progress at their own speed and can return to the courses for "just-in-time" reference. Skill Assessment helps students measure their progress. There is sound instructional design and consistent content for all students. Throughout the courses there are multi-step simulations to give students an opportunity to practice what they have learned.

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 - IT Courseware Collection (1,700 courses)
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 - IT Pro by Books 24x7 (11,000 digitized books)
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 - Desktop Courseware Collection (500 courses)
 - IT Courseware Collection (1,700 courses)
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 - IT Pro by Books 24x7 (11,000 digitized books)
 - Mentoring
- **Business Library** - \$150 per student for one full year, includes the following:
 - Business Courseware Collection (1,000 courses)
 - Business Pro by Books 24x7 (8,000 digitized books)
 - Mentoring
- **Desktop Library** - \$55 per student for one full year subscription, includes the following:
 - Desktop Courseware Collection (500 courses)
 - Office Essentials from Books 24x7 (600 digitized books)

If an employee leaves the department, the student ID may be reassigned to another staff member for the balance of the license period. Access to all courses is one price per student, which includes technical support, marketing support, and reporting capabilities. Installation is minimal since courses play directly from standard browsers and use a Shockwave plug-in for simulations.

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How to Participate:

Print and complete the ITS Online Training Registration Form and email or fax it to Susan McClain.

For More Information Contact:

Susan McClain, Eastwood Education Center

susan.mcclain@its.ms.gov

Phone:(601) 432-8186

Fax:(601) 713-6380



Skillsoft Course Directory

We improve the performance of organizations by improving the performance of their people.

September 2014

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IT SKILLS COURSEWARE

IT SKILLS COURSEWARE

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Microsoft Windows Store App Essentials with HTML5: Managing Data wd_wshj_a06_it_enus
Microsoft Windows Store App Essentials with HTML5: Security wd_wshj_a07_it_enus
Microsoft Windows Store App Essentials with HTML5: Deployment wd_wshj_a08_it_enus

■ Microsoft Visual Studio 2012: Programming in HTML5 with JavaScript and CSS3

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SOFTWARE DEVELOPMENT

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SOFTWARE DEVELOPMENT

JAVA 2 PROGRAMMING

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■ Introduction to Java EE 6

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■ Java Programming with Java SE 6.0

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SOFTWARE DEVELOPMENT

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■ Accessing Data with Microsoft .NET Framework for C# Developers (70- 516)

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■ Microsoft .NET Framework 4: Windows Communication Foundation with Visual Basic 2010

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■ Microsoft .NET Framework 4: Accessing Data with Visual Basic 2010

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■ Microsoft .NET Framework 4: Windows Application Development with Visual Basic 2010

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Applications with Visual Basic 2010.sd_wdvb_a02_it_enus
Windows Applications Content Creation and
Management with Visual Basic 2010sd_wdvb_a03_it_enus
Windows Applications Databinding with Visual
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Customizing and Managing Multithreaded
Applications with Visual Basic 2010.sd_wdvb_a05_it_enus
Securing and Deploying WPF Applications with
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■ Microsoft .NET: An Overview

.NET Overview: Windows, Web, and the Cloud sd_mnov_a01_it_enus

SOFTWARE DEVELOPMENT

GENERIC LANGUAGES

■ ANSI C Programming

ANSI C Programming: Introducing C 116604_ENG
ANSI C Programming: Data Representation 116654_ENG
ANSI C Programming: Functions 116670_ENG
ANSI C Programming: Expressions 116697_ENG
ANSI C Programming: Flow Control 116731_ENG
ANSI C Programming: Text Processing 116752_ENG
ANSI C Programming: Processing Records . 116781_ENG
ANSI C Programming: Pointers 116826_ENG
ANSI C Programming: The Standard Library and
Preprocessor..... 116840_ENG
Final Exam: ANSI C ProgrammingFE0016_eng

■ Perl Programming Fundamentals

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Starting to Program with Perl 235075_ENG

SOFTWARE DEVELOPMENT

SOFTWARE PROGRAMMING FUNDAMENTALS

■ Software Programming Fundamentals

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Introduction to Software Program Design sd_spff_a02_it_enus

IT SKILLS COURSEWARE

Software Program Control Flow Fundamentals sd_spff_a03_it_enus

SOFTWARE DEVELOPMENT

SOFTWARE DEVELOPMENT PRINCIPLES

Microsoft Advanced Windows Store App Development with HTML5: User Interactionwd_awsh_a04_it_enus
Microsoft Advanced Windows Store App Development with HTML5: Data and Securitywd_awsh_a05_it_enus
Microsoft Advanced Windows Store App Development with HTML5: Localize and Deploywd_awsh_a06_it_enus

SOFTWARE DEVELOPMENT

MENTORING ASSETS

Mentoring Assets

Mentoring 1Z0-853 Java Standard Edition 5 Programmer mnt310055
Mentoring 1Z0-851 Java Standard Edition 6 Programmer mnt310065
Mentoring 70-515 VB - TS: Web Applications Development with .NET 4 mnt70515vb
Mentoring 70-513 C# - TS: Windows Communication Foundation with .NET 4 mnt70513cs
Mentoring 70-515 C# - TS: Web Applications Development with .NET 4 mnt70515cs
Mentoring 70-516 C# - TS: Accessing Data with Microsoft .NET Framework 4 mnt70516cs
Mentoring 70-511 C# - TS: Windows Applications Development with .NET 4 mnt70511cs
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Mentoring 70-480 Programming in HTML5 with JavaScript and CSS3 mnt70480
Mentoring BH0-010 Certified Tester Foundation Level mntbh0010
Mentoring 70-481 Developing Windows Store Apps using HTML5 and JavaScript mnt70481
Mentoring 70-482 Advanced Windows Store App Development, HTML5 and JavaScript mnt70482
Mentoring 70-483 Programming in C# mnt70483
Mentoring 98-361 Software Development Fundamentals mnt98361
Mentoring 1Z0-803 Java SE 7 Programmer I ... mnt1z0803

SOFTWARE DEVELOPMENT

TEST PREPS

Agile Software Development

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Planning an Agile Software Development Project sd_agsd_a02_it_enus
Managing Agile Software Development sd_agsd_a03_it_enus
Agile Programming and Testing sd_agsd_a04_it_enus

SOFTWARE DEVELOPMENT

MENTORING ASSETS

Mentoring Assets

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Maintaining Quality Code 219763_ENG
Object-oriented Coding Best Practices 219750_ENG
Programming Techniques and Strategies 219722_ENG

SOFTWARE DEVELOPMENT

SOFTWARE TESTING FOUNDATIONS

SOFTWARE DEVELOPMENT

TEST PREPS

Software Testing Foundations

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Testing Throughout the Software Life Cycle sd_sftf_a02_it_enus
Static Techniques and Test Design in Software Testing sd_sftf_a03_it_enus
Black-Box Software Testing Techniques sd_sftf_a04_it_enus
White-Box Software Testing Techniques sd_sftf_a05_it_enus
Software Test Management sd_sftf_a06_it_enus
Configuration Management, Risks, and Incidents in Software Testing sd_sftf_a07_it_enus
Tool Support in Software Testing sd_sftf_a08_it_enus

SOFTWARE DEVELOPMENT

MICROSOFT WINDOWS STORE APPS

Microsoft Advanced Windows Store App Development using HTML5 and JavaScript

Microsoft Advanced Windows Store Apps with HTML5: Enhancing Performance ... wd_awsh_a01_it_enus
Microsoft Advanced Windows Store Apps with HTML5: Animations and Custom Controlswd_awsh_a02_it_enus
Microsoft Advanced Windows Store App Development with HTML5: Media and Deviceswd_awsh_a03_it_enus

SOFTWARE DEVELOPMENT

TEST PREPS

IT SKILLS COURSEWARE

■ Test Preps

TestPrep 1Z0-853 Java Standard Edition 5 Programmer	TP310055_ENG
TestPrep 1Z0-851 Java Standard Edition 6 Programmer	TP310065_ENG
TestPrep 70-515 VB - TS: Web Applications Development with .NET 4.....	sd_masp_a01_tp_enus
TestPrep 70-515 C# - TS: Web Applications Development with .NET 4.....	sd_masc_a01_tp_enus
TestPrep 70-513 C# - TS: Windows Communication Foundation with .NET 4	sd_wccs_a01_tp_enus
TestPrep 70-516 C# - TS: Accessing Data with Microsoft .NET Framework 4.....	sd_adcs_a01_tp_enus
TestPrep 70-511 C# - TS: Windows Applications Development with .NET 4	sd_wdcs_a01_tp_enus
TestPrep 70-513 VB - TS: Windows Communication Foundation with .NET 4	sd_wcvb_a01_tp_enus
TestPrep 1Z0-803 Java SE 7 Programmer I	jl_jsef_a01_tp_enus
TestPrep 70-511 VB - TS: Windows Applications Development with .NET 4	sd_wdvc_a01_tp_enus
TestPrep 1Z0-804 Java SE 7 Programmer II	jl_jsep_a01_tp_enus
TestPrep 70-480 Programming in HTML5 with JavaScript and CSS3	wd_hjsc_a01_tp_enus
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TestPrep 70-481 Developing Windows Store Apps using HTML5 and JavaScript	wd_wshj_a02_tp_enus
TestPrep 70-482 Advanced Windows Store App Development, HTML5 and JavaScript	wd_awsh_a01_tp_enus
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Microsoft Windows Server 2008 R2 Hyper-V:
Remote Desktop Virtualization Roleshv_wshv_a09_it_enus
Microsoft Windows Server 2008 R2 Hyper-V:
Monitoring and Managing Environmentshv_wshv_a10_it_enus

OPERATING SYSTEMS AND SERVER TECHNOLOGIES

UNIX

■ UNIX: System Administration

UNIX User and Data Management 107814_ENG
Deploying and Initializing UNIX Systems 107822_ENG
Securing UNIX Systems 107848_ENG
Managing UNIX Software and System Services 113993_ENG
Networking and UNIX Name Resolution 107849_ENG
Managing UNIX Clients 211844_ENG
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■ UNIX: Operating System Fundamentals

Introduction to UNIX 78920_ENG
UNIX System Architecture 78924_ENG

■ UNIX: Shell Programming

UNIX Shell Scripting Basics 83855_ENG
UNIX Shell Scripting Tools 110852_ENG
Writing UNIX Shell Programs 83877_ENG

IT SKILLS COURSEWARE

■ UNIX: The User Environment

Customizing the UNIX User Environment	80536_ENG
Working with UNIX Files and Directories	80533_ENG
Working with UNIX Programs	80534_ENG
Text Editing and Printing in UNIX	80535_ENG

OPERATING SYSTEMS AND SERVER TECHNOLOGIES

UNIX ESSENTIALS

■ Unix Fundamentals

UNIX Fundamentals: Overview	lu_unix_a01_it_enus
UNIX Fundamentals: Shell Scripting Basics	lu_unix_a02_it_enus
UNIX Fundamentals: Files and Directories	lu_unix_a03_it_enus
UNIX Fundamentals: Security	lu_unix_a04_it_enus
UNIX Fundamentals: Network Administration	lu_unix_a05_it_enus

OPERATING SYSTEMS AND SERVER TECHNOLOGIES

LINUX PROFESSIONAL INSTITUTE

■ Linux Professional Institute: Junior Level Linux Professional (LPIC-1) Exam 101

Junior Level LPIC-1 Exam 101: Linux System Architecture	lu_ljlp_a01_it_enus
Junior Level LPIC-1 Exam 101: Linux Installation	lu_ljlp_a02_it_enus
Junior Level LPIC-1 Exam 101: Linux Package Management	lu_ljlp_a03_it_enus
Junior Level LPIC-1 Exam 101: Unix Command Line	lu_ljlp_a04_it_enus
Junior Level LPIC-1 Exam 101: File Management and Redirects	lu_ljlp_a05_it_enus
Junior Level LPIC-1 Exam 101: Process Management	lu_ljlp_a06_it_enus
Junior Level LPIC-1 Exam 101: Working With Text Files.....	lu_ljlp_a07_it_enus
Junior Level LPIC-1 Exam 101: Partitions and File Systems.....	lu_ljlp_a08_it_enus
Junior Level LPIC-1 Exam 101: File and Storage Administration	lu_ljlp_a09_it_enus

■ Linux Professional Institute: Junior Level Linux Professional (LPIC-1) Exam 102

Junior Level LPIC-1 Exam 102: Customize and Use the Linux Shell Environment	lu_lklp_a01_it_enus
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Junior Level LPIC-1 Exam 102: User Interfaces and Desktops	lu_lklp_a02_it_enus
Junior Level LPIC-1 Exam 102: Manage Users and Groups Accounts and Jobs in Linux	lu_lklp_a03_it_enus
Junior Level LPIC-1 Exam 102: Essential Linux System Services.....	lu_lklp_a04_it_enus
Junior Level LPIC-1 Exam 102: Linux Networking Fundamentals	lu_lklp_a05_it_enus
Junior Level LPIC-1 Exam 102: Basic Linux network troubleshooting.....	lu_lklp_a06_it_enus
Junior Level LPIC-1 Exam 102: Linux Security	lu_lklp_a07_it_enus
Junior Level LPIC-1 Exam 102: Linux Encryption	lu_lklp_a08_it_enus

■ Linux Professional Institute: Advanced Level Linux Professional (LPIC-2) Exam 201

Managing Resource Utilization in Linux	lu_lalq_a06_it_enus
Linux User Notification and Device Management.....	lu_lalq_a01_it_enus
E-mail and Security in Linux	lu_lalq_a02_it_enus
Linux Kernel Compilation and Linux Startup	lu_lalq_a03_it_enus
Linux File Sharing and Filesystem Management	lu_lalq_a04_it_enus
Linux Network Configuration	lu_lalq_a05_it_enus

■ Linux Professional Institute: Advanced Level Linux Professional (LPIC-2) Exam 202

Booting Linux and Installing Applications from Source	lu_lalr_a05_it_enus
Linux Network Services	lu_lalr_a01_it_enus
Linux System Maintenance and Hardware Configuration.....	lu_lalr_a02_it_enus
Linux Security	lu_lalr_a03_it_enus
Linux System Troubleshooting	lu_lalr_a04_it_enus

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VMWARE

■ Vmware Overview

Virtualization with VMware: An Overview	vi_vmwo_a01_it_enus
VMware Desktop Overview	vi_vmwo_a02_it_enus
VMware Server Overview	vi_vmwo_a03_it_enus
VMware Datacenter Overview	vi_vmwo_a04_it_enus

IT SKILLS COURSEWARE

■ VMware Workstation

VMware Workstation 7: Getting started with Virtual Machines.....	vi_vmsa_a01_it_enus
VMware Workstation 7: Managing Virtual Machines.....	vi_vmsa_a02_it_enus

■ VMware: Datacenter Virtualization with vSphere 5 - Part 2

VMware vSphere 5 - Part 2: VSphere Clustering	vi_vmpc_a01_it_enus
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VMware vSphere 5 - Part 2: vSphere Security	vi_vmpc_a06_it_enus
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VMware vSphere 5 - Part 2: Host Profiles, Update Manager, and Auto Deploy ..	vi_vmpc_a08_it_enus
VMware vSphere 5 - Part 2: vCenter Server Appliance Deployments and Upgrades ..	vi_vmpc_a09_it_enus
VMware vSphere 5 - Part 2: Upgrading Hosts and Virtual Machines.....	vi_vmpc_a10_it_enus

■ VMware: Datacenter Virtualization Design and Optimization with vSphere 5

VMware vSphere 5 – Datacenter Design: Introducing vSphere Design Fundamentals	vi_vmpo_a01_it_enus
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■ VMware: Datacenter Virtualization with vSphere 5 - Part 1

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VMware vSphere 5 - Part 1: ESXi Installation and Configuration	vi_vmwaa04_it_enus

VMware vSphere 5 – Part 1: vCenter Server Inventory	vi_vmwaa05_it_enus
VMware vSphere 5 - Part 1: vCenter Server Administration	vi_vmwaa06_it_enus
VMware vSphere 5 - Part 1: vCenter Server Management	vi_vmwaa07_it_enus
VMware vSphere 5 - Part 1: Creating Virtual Machines.....	vi_vmwaa08_it_enus
VMware vSphere 5 - Part 1: Configuring and Managing Virtual Machines	vi_vmwaa09_it_enus
VMware vSphere 5 - Part 1: An Overview of Virtual Network Creation	vi_vmwaa10_it_enus
VMware vSphere 5 - Part 1: Configuring and Managing Virtual Networks	vi_vmwaa11_it_enus
VMware vSphere 5 - Part 1: Introduction to vSphere Storage Concepts	vi_vmwaa12_it_enus
VMware vSphere 5 – Part 1: Storage Configuration and Management.....	vi_vmwaa13_it_enus

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■ Mentoring Assets

Mentoring 70-640 TS: Windows Server 2008 Active Directory, Configuring.....	mnt70640
Mentoring 70-642 TS: Windows Server 2008 Network Infrastructure, Configuring	mnt70642
Mentoring 70-646 PRO: Windows Server 2008, Server Administrator	mnt70646
Mentoring 70-647 Pro: Windows Server 2008, Enterprise Administrator	mnt70647
Mentoring 70-680 TS: Windows 7, Configuring ..	mnt70680
Mentoring 70-686 PRO: Windows 7, Enterprise Desktop Administrator.....	mnt70686
Mentoring SK0-003 Server+	mntsk0003
Mentoring 70-685 PRO: Windows 7, Enterprise Desktop Support Technician	mnt70685
Mentoring 70-668 PRO: Microsoft SharePoint 2010, Administrator	mnt70668
Mentoring 70-667 TS: Microsoft SharePoint 2010, Configuring.....	mnt70667
Mentoring LX0-101 Linux+ Powered by LPI Exam 1	mnlx0101
Mentoring LX0-102 Linux+ Powered by LPI Exam 2	mnlx0102
Mentoring 70-662 TS: Microsoft Exchange Server 2010, Configuring	mnt70662
Mentoring VMware: Datacenter Virtualization with vSphere 5 - Part 2	mtesvc5p2

IT SKILLS COURSEWARE

Mentoring 220-801 CompTIA A+mnt220801
Mentoring 220-802 CompTIA A+mnt220802
Mentoring 70-687 Configuring Windows 8.1mnt70687
Mentoring 70-410 Installing and Configuring Windows Server 2012mnt70410
Mentoring 70-461 Querying Microsoft SQL Server 2012.....mnt70461
Mentoring 70-411 Administering Windows Server 2012.....mnt70411
Mentoring 70-412 Configuring Advanced Windows Server 2012 Servicesmnt70412
Mentoring 70-688mnt70688
Mentoring 70-341 Core Solutions of Microsoft Exchange Server 2013.....mnt70341
Mentoring 70-331 Core Solutions of Microsoft SharePoint Server 2013mnt70331
Mentoring 70-332 Advanced Solutions of Microsoft SharePoint Server 2013.....mnt70332
Mentoring VMware Certified Professional 5, Data Center Virtualization (VCP5-DCV).....mtesvcp5p1

OPERATING SYSTEMS AND SERVER TECHNOLOGIES

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Test Preps

TestPrep 70-640 TS: Windows Server 2008 Active Directory, Configuringws_mwcd_a01_tp_enus
TestPrep 70-642 TS: Windows Server 2008 Network Infrastructure, Configuring ws_mwci_a01_tp_enus
TestPrep 70-680 TS: Windows 7, Configuring mw_mwcg_a01_tp_enus
TestPrep SK0-003 Server+cs_csvr_a01_tp_enus
TestPrep 70-686 PRO: Windows 7, Enterprise Desktop Administratormw_mwda_a01_tp_enus
TestPrep 70-685 PRO: Windows 7, Enterprise Desktop Support Technicianmw_mwet_a01_tp_enus
TestPrep 70-647 PRO: Windows Server 2008, Enterprise Administratorws_mwse_a01_tp_enus
TestPrep 70-646 PRO: Windows Server 2008, Server Administrator.....ws_wsad_a01_tp_enus
TestPrep 70-667 TS: Microsoft SharePoint 2010, Configuringes_msst_a01_tp_enus
TestPrep 70-668 PRO: Microsoft SharePoint 2010, Administratores_mssa_a01_tp_enus
TestPrep LX0-101 Linux+ Powered by LPI Exam 1lu_lpad_a01_tp_enus
TestPrep LX0-102 Linux+ Powered by LPI Exam 2lu_lpad_a02_tp_enus
TestPrep 70-662 TS: Microsoft Exchange Server 2010, Configuringes_mesc_a01_tp_enus

TestPrep 220-801 CompTIA A+cs_apel_a01_tp_enus
TestPrep 220-802 CompTIA A+cs_appa_a01_tp_enus
TestPrep 70-688 Supporting Windows 8.1 mw_mgma_a01_tp_enus
TestPrep 70-411 Administering Windows Server 2012.....ws_admn_a02_tp_enus
TestPrep 70-410 Installing and Configuring Windows Server 2012.....ws_icfg_a02_tp_enus
TestPrep 70-412 Configuring Advanced Windows Server 2012 Services.....ws_cfas_a02_tp_enus
TestPrep 70-687 Configuring Windows 8.1 mw_mwco_a02_tp_enus
TestPrep 70-341 Core Solutions of Microsoft Exchange Server 2013es_excs_a01_tp_enus
TestPrep 70-331 Core Solutions of Microsoft SharePoint Server 2013.....es_cosp_a01_tp_enus
TestPrep 70-414 Implementing an Advanced Server Infrastructurews_adin_a01_tp_enus

INTERNET AND NETWORK TECHNOLOGIES

SOCIAL NETWORKING

Social Networking for Users

Social Networking for Userssn_snts_a01_dt_enus

INTERNET AND NETWORK TECHNOLOGIES

COMPTIA NETWORKING, INTERNETWORKING, AND SECURITY TECHNOLOGIES

CompTIA Security+ 2014

CompTIA Security+ SY0-401: Control Fundamentals and Security Threats ..cs_styq_a01_it_enus
CompTIA Security+ SY0-401: Network Protocols, Attacks, and Defensescs_styq_a02_it_enus
CompTIA Security+ SY0-401: Creating Secure Networkscs_styq_a03_it_enus
CompTIA Security+ SY0-401: Vulnerability Assessment and Penetration Testing cs_styq_a04_it_enus
CompTIA Security+ SY0-401: Authentication, Biometrics, and Security Controlscs_styq_a05_it_enus
CompTIA Security+ SY0-401: Securing a Networked Environment.....cs_styq_a06_it_enus
CompTIA Security+ SY0-401: Remote Access, Mobile, and Wireless Security.....cs_styq_a07_it_enus
CompTIA Security+ SY0-401: Cryptographic Methods and Public Key Infrastructurescs_styq_a08_it_enus
CompTIA Security+ SY0-401: Securing Applications, Virtualization, and the Cloudcs_styq_a09_it_enus
CompTIA Security+ SY0-401: Continuity, Disaster Recovery, and Computer Forensicscs_styq_a10_it_enus

IT SKILLS COURSEWARE

■ CompTIA Network+ 2012

CompTIA Network+ 2012: Networking Concepts	
Part 1.....	cs_ctmt_a01_it_enus
CompTIA Network+ 2012: Networking Concepts	
Part 2.....	cs_ctmt_a02_it_enus
CompTIA Network+ 2012: Network Installation and Configuration Part 1	cs_ctmt_a03_it_enus
CompTIA Network+ 2012: Network Installation and Configuration Part 2	cs_ctmt_a04_it_enus
CompTIA Network+ 2012: Network Media and Topologies Part 1	cs_ctmt_a05_it_enus
CompTIA Network+ 2012: Network Media and Topologies Part 2	cs_ctmt_a06_it_enus
CompTIA Network+ 2012: Network Management	cs_ctmt_a07_it_enus
CompTIA Network+ 2012: Network Security Part 1	cs_ctmt_a08_it_enus
CompTIA Network+ 2012: Network Security Part 2	cs_ctmt_a09_it_enus
CompTIA Network+ 2012: Network Security Part 3	cs_ctmt_a10_it_enus

■ CompTIA Security+ 2011

CompTIA Security+ 2011: Control Fundamentals and Security Threats	cs_styp_a01_it_enus
CompTIA Security+ 2011: Network Protocols, Attacks, and Defenses	cs_styp_a02_it_enus
CompTIA Security+ 2011: Securing Networks and Performing Security Assessments	cs_styp_a03_it_enus
CompTIA Security+ 2011: Network and System Security Mechanisms	cs_styp_a04_it_enus
CompTIA Security+ 2011: Remote Access and Wireless Security.....	cs_styp_a05_it_enus
CompTIA Security+ 2011: Authentication, Biometrics, and Security Controls	cs_styp_a06_it_enus
CompTIA Security+ 2011: Securing the IT Environment	cs_styp_a07_it_enus
CompTIA Security+ 2011: Cryptography and Public Key Infrastructures	cs_styp_a08_it_enus
CompTIA Security+ 2011: Securing Applications, Virtualization, & Cloud Computing.....	cs_styp_a09_it_enus
CompTIA Security+ 2011: BC, DR, Security Training, and Forensics.....	cs_styp_a10_it_enus

INTERNET AND NETWORK TECHNOLOGIES NETWORK PROTOCOLS

■ TCP/IP: Mobile IP and IP Mobility

Mobile IP	211788_ENG
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IP Mobility	211789_ENG
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■ TCP/IP: Protocols for Securing Web Transactions

Digital Payments	212561_ENG
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■ TCP/IP: Network Management Protocols

SNMP, MIBs, and RMON	210670_ENG
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INTERNET AND NETWORK TECHNOLOGIES

DATA/TELECOMMUNICATIONS

■ IPv6 and Future Applications

IPv6	80284_ENG
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■ Lightweight Directory Access Protocol

LDAP Fundamentals	85776_ENG
Designing and Maintaining LDAP Directory Services	84923_ENG

INTERNET AND NETWORK TECHNOLOGIES

WIRELESS COMMUNICATIONS

■ Advanced Wireless Technologies

Beyond 3G (B3G)	219522_ENG
4G Communication Systems	219523_ENG
4G Implementations	221229_ENG
Non-Cellular Wireless Technology	219524_ENG

INTERNET AND NETWORK TECHNOLOGIES

WIRELESS

■ Understanding and Evaluating RFID Technology for your Business

RFID Technology and Business Applications	232047_ENG
RFID: Applications Management	232057_ENG

INTERNET AND NETWORK TECHNOLOGIES

NETWORKING AND TELECOMMUNICATIONS FUNDAMENTALS

IT SKILLS COURSEWARE

■ Introduction to Voice over IP

PSTN and VoIP Fundamentals dt_voce_a01_it_enus
VoIP Technologies dt_voce_a02_it_enus
VoIP Quality and Security dt_voce_a03_it_enus

INTERNET AND NETWORK TECHNOLOGIES SECURITY SOLUTIONS

■ SSCP

SSCP Domain: Access Controls sp_sypc_a01_it_enus
SSCP Domain: Cryptography sp_sypc_a02_it_enus
SSCP Domain: Malicious Code sp_sypc_a03_it_enus
SSCP Domain: Monitoring and Analysis Part 1 sp_sypc_a04_it_enus
SSCP Domain: Monitoring and Analysis Part 2 sp_sypc_a05_it_enus
SSCP Domain : Networks and Telecommunications Part 1 sp_sypc_a06_it_enus
SSCP Domain : Networks and Telecommunications Part 2 sp_sypc_a07_it_enus
SSCP Domain : Security Operations and Administration Part 1 sp_sypc_a08_it_enus
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SSCP Domain : Risk, Response, and Recovery sp_sypc_a11_it_enus

CISA Domain: IS Acquisition, Development and Implementation - Part 3 sp_cisa_a11_it_enus

■ Certified Ethical Hacker (CEH) v8

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Certified Ethical Hacker (CEH) v8: Sniffing sp_ceth_a07_it_enus
Certified Ethical Hacker (CEH) v8: Social Engineering sp_ceth_a08_it_enus
Certified Ethical Hacker (CEH) v8: Denial of Service and Session Hijacking sp_ceth_a09_it_enus
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Certified Ethical Hacker (CEH) v8: Hacking Wireless Networks sp_ceth_a13_it_enus
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Certified Ethical Hacker (CEH) v8: Evading IDS, Firewalls, and Honeypots sp_ceth_a15_it_enus
Certified Ethical Hacker (CEH) v8: Buffer Overflow sp_ceth_a16_it_enus

■ Certified Information Security Manager (CISM) 2013

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CISM 2013: Information Security Governance (Part 2) sp_ciso_a02_it_enus
CISM 2013: Information Security Governance (Part 3) sp_ciso_a03_it_enus
CISM 2013: Information Risk Management and Compliance (Part 1) sp_ciso_a04_it_enus
CISM 2013: Information Security Incident Management (Part 1) sp_ciso_a11_it_enus
CISM 2013: Information Risk Management and Compliance (Part 2) sp_ciso_a05_it_enus
CISM 2013: Information Security Incident Management (Part 2) sp_ciso_a12_it_enus

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CISM 2013: Information Security Program Development and Management (Part 1)sp_ciso_a06_it_enus
CISM 2013: Information Security Program Development and Management (Part 2)sp_ciso_a07_it_enus
CISM 2013: Information Security Program Development and Management (Part 3)sp_ciso_a08_it_enus
CISM 2013: Information Security Program Development and Management (Part 4)sp_ciso_a09_it_enus
CISM 2013: Information Security Program Development and Management (Part 5)sp_ciso_a10_it_enus

Certified Information Systems Security Professional (CISSP) 2013

CISSP 2013 Domain: Access Control sp_cptf_a01_it_enus
CISSP 2013 Domain: Telecommunications and Network Securitysp_cptf_a02_it_enus
CISSP 2013 Domain: Information Security Governance and Risk Management...sp_cptf_a03_it_enus
CISSP 2013 Domain: Cryptography ..sp_cptf_a05_it_enus
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CISSP 2013 Domain: Business Continuity and Disaster Recovery Planningsp_cptf_a08_it_enus
CISSP 2013 Domain: Legal, Regulations, Investigations, and Compliancesp_cptf_a09_it_enus
CISSP 2013 Domain: Physical (Environment) Securitysp_cptf_a10_it_enus
CISSP 2013 Domain: Software Development Securitysp_cptf_a04_it_enus
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INTERNET AND NETWORK TECHNOLOGIES CISCO

CAPPS 8.0: Integrating Cisco Unified Communications Applications

Cisco CAPPS 8.0: Introduction to Voice-Mail cc_caps_a01_it_enus
Cisco CAPPS 8.0: Integrating Cisco Unity Connection with CUCMcc_caps_a02_it_enus
Cisco CAPPS 8.0: Configuring the CUC System and Dial Plan Components.....cc_caps_a03_it_enus
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Cisco CAPPS 8.0: Voice Profile for Internet Mail Implementationcc_caps_a08_it_enus
Cisco CAPPS 8.0: Understanding Cisco Unified Presence Implementationcc_caps_a09_it_enus
Cisco CAPPS 8.0: Integrating Cisco Unified Presence and its Componentscc_caps_a10_it_enus

CIPT1 8.0: Implementing Cisco Unified Communications Manager Part 1

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Cisco CIPT1 8.0: Cisco Unified Communications Manager Administrationcc_cptz_a02_it_enus
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Cisco CIPT1 8.0: Implementing PSTN gateways in Cisco Unified Communications Managercc_cptz_a04_it_enus
Cisco CIPT1 8.0: CUCM Call Routing Components and Calling Privileges ...cc_cptz_a05_it_enus
Cisco CIPT1 8.0: Digit-manipulation Tools and Calling Privilegescc_cptz_a06_it_enus
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Cisco CIPT1 8.0: Feature and Application Implementationcc_cptz_a09_it_enus
Cisco CIPT1 8.0: Cisco Unified Mobility cc_cptz_a10_it_enus

CIPT2 8.0: Implementing Cisco Unified Communications Manager Part 2

Cisco CIPT2 8.0: Multisite Deployment Issues and Solutions Overviewcc_cpty_a01_it_enus
Cisco CIPT2 8.0: Multisite Deployment Implementationcc_cpty_a02_it_enus
Cisco CIPT2 8.0: Centralized Call-Processing Redundancy Implementationcc_cpty_a03_it_enus
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ICOMM 8.0: Introducing Cisco Voice and Unified Communications Administration

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Cisco ICOMM 8.0: Administrator and End-User Interfacescc_comm_a02_it_enus
Cisco ICOMM 8.0: Call Flows in CUC Systems cc_comm_a03_it_enus

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Cisco ICOMM 8.0: Configuring Mobility Features	cc_comm_a06_it_enus
Cisco ICOMM 8.0: Enablement of Cisco Unity Connection and Voice Mailbox Options	cc_comm_a07_it_enus
Cisco ICOMM 8.0: Cisco Unified Presence	cc_comm_a08_it_enus
Cisco ICOMM 8.0: Cisco Unified Communications Solution Maintenance	cc_comm_a09_it_enus
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■ Implementing Cisco Voice Communications and QoS (CVOICE)

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Cisco CVOICE 8.0: Voice Port Implementation, Codecs, and DSPs	cc_voic_a02_it_enus
Cisco CVOICE 8.0: Transporting Voice over IP networks.....	cc_voic_a03_it_enus
Cisco CVOICE 8.0: SIP and MGCP Signaling Protocols	cc_voic_a04_it_enus
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INTERNET AND NETWORK TECHNOLOGIES

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INTERNET AND NETWORK TECHNOLOGIES

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INTERNET AND NETWORK TECHNOLOGIES

MENTORING ASSETS

■ Mentoring Assets

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Mentoring 642-832 Troubleshooting and Maintaining Cisco IP Networks (TSHOOT)	mnt642832
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Mentoring Certified Information Systems Security Professional (CISSP)	mntcissp
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Mentoring 642-447 Implementing CUCM, Part 1 (CIPT1)	mntes642447
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Mentoring 640-864 Designing for Cisco Internetwork Solutions (DESGN).....	mnt640864
Mentoring Certified Information Systems Auditor (CISA)	mntcisa
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Mentoring 642-618 Deploying Cisco ASA Firewall Solutions (FIREWALL).....	mtes642618
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ENTERPRISE DATABASE SYSTEMS

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TestPrep 70-432 TS: Microsoft SQL Server 2008, Implementation and Maintenance md_mcim_a01_tp_enus
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ENTERPRISE RESOURCE PLANNING SYSTEMS

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■ SAP Business Objects Business Intelligence

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■ Moving to SAP R/3 Release 4.6

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ADOBE

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■ HTML5

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■ XML Essentials

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■ Adobe Flash CS5

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■ Adobe Photoshop CS5

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■ Adobe Dreamweaver CS5

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■ Adobe InDesign CS4

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■ Adobe Flash CS4

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■ Adobe AIR for Flash Developers

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■ Adobe Reader X

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■ Adobe AIR 3

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■ Adobe Dreamweaver CC

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■ Project Cost Management (PMBOK® Guide - Fifth Edition-aligned)

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■ PRINCE2®: Practitioner

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■ Certified Business Analysis Professional (CBAP™) - BABOK® Guide V2.0 aligned

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■ Adobe Photoshop CS5

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■ Adobe AIR for Flash Developers

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■ Adobe Reader X

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Six Sigma: Champion Training

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The Foundations of Six Sigma

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Quick Wins in Six Sigma Implementation	_pc_bi_ssbi002
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BUSINESS STRATEGY AND OPERATIONS

BUSINESS SKILLS COURSEWARE

STRATEGIC PLANNING CURRICULUM

■ Leading and Implementing Sustainable Green Business Strategies

- Introduction to Green Business and Sustainabilitystgy_04_a01_bs_enus
- Green Business: Planning Sustainability Strategiesstgy_04_a02_bs_enus
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■ The Fundamentals of Globalization

- The Fundamentals of Globalization: The Global Contextstgy_05_a01_bs_enus
- Fundamentals of Globalization: Analyzing the Global Environmentstgy_05_a02_bs_enus
- The Fundamentals of Globalization: Strategies for Globalizationstgy_05_a03_bs_enus
- Fundamentals of Globalization: Managing in a Global Environmentstgy_05_a04_bs_enus
- Managing Expatriates' Career Developmentpc_bi_mbgi011
- The Etiquette of Cross-cultural Gift Givingpc_bi_spbi015
- Evaluating Globalization Opportunitiespc_ch_lach019

■ IT Strategy Essentials

- IT Strategy Essentials: Business and IT Strategy Alignmentstgy_06_a01_bs_enus
- IT Strategy Essentials: Creating an IT Strategy Planstgy_06_a02_bs_enus
- IT Strategy Essentials: Implementing an IT Strategystgy_06_a03_bs_enus

■ Business Law Essentials

- Business Law Basic Conceptsstgy_07_a01_bs_enus
- Business Law and Ethicsstgy_07_a02_bs_enus
- Business Law and the Manager's Responsibilitiesstgy_07_a03_bs_enus

■ Developing Strategic Thinking Acumen

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- Developing the Strategic Thinking Skill of Seeing the Big Picturestgy_08_a02_bs_enus
- Using Strategic Thinking Skillsstgy_08_a03_bs_enus
- Effective Critical Analysis of Business Reportspc_bi_pfbi004
- Returning to Core Competenciespc_bi_lsbi014

Competitive Awareness and Strategypc_ch_lach022

■ Risk Management

- Risk Management: Identifying Riskstgy_09_a01_bs_enus
- Risk Management: Assessing Riskstgy_09_a02_bs_enus
- Risk Management: Dealing with Riskstgy_09_a03_bs_enus

■ Business Planning Essentials

- Business Planning Essentials: Preparing a Business Planstgy_10_a01_bs_enus
- Business Planning Essentials: Performing Key Analysesstgy_10_a02_bs_enus
- Business Planning Essentials: Preparing for Implementationstgy_10_a03_bs_enus

BUSINESS STRATEGY AND OPERATIONS

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■ Marketing Essentials

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- Marketing Essentials: Planning and Peoplemkt_01_a02_bs_enus
- Marketing Essentials: Product and Pricemkt_01_a03_bs_enus
- Marketing Essentials: Placemkt_01_a04_bs_enus
- Marketing Essentials: Promotionmkt_01_a05_bs_enus
- Marketing Essentials: Marketing and Ethicsmkt_01_a06_bs_enus
- Designing Products to Fit the Channelpc_bi_spbi005
- Using Web Analytics to Increase Salespc_bi_spbi012
- Trade Show Marketing – Planning Aheadpc_bi_spbi013

■ Competitive Marketing Strategies

- Competitive Marketing Strategies: Conducting an Internal Analysismkt_02_a01_bs_enus
- Competitive Marketing Strategies: Analyzing Competitorsmkt_02_a02_bs_enus
- Competitive Marketing Strategies: Selecting and Implementing Strategiesmkt_02_a03_bs_enus
- Increasing Competitiveness through Collaborationpc_ch_lsch006

■ Strategic Brand Management

- Building Lasting Customer-brand Relationshipsmkt_03_a01_bs_enus
- Developing a Brand Internallymkt_03_a02_bs_enus
- Global Brand Managementmkt_03_a03_bs_enus

BUSINESS SKILLS COURSEWARE

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FINANCE AND ACCOUNTING CURRICULUM

■ Finance and Accounting Essentials for Non-financial Professionals

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The Time Value of Money and Investment Decisions for Non-financial Professionalsfin_02_a03_bs_enus
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Analyzing Financial Statements for Non-financial Professionalsfin_02_a06_bs_enus
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Attracting New Investors – Keeping Presentations Focusedpc_bi_fabi004
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Assessing Nonrecurring Items in Income Statementspc_bi_fabi009
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■ Accounting Fundamentals

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The Accounting Equation and Financial Statementsfin_03_a02_bs_enus
The Accounting Cycle and Accrual Accounting fin_03_a03_bs_enus
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The Income Statementfin_03_a06_bs_enus
The Balance Sheetfin_03_a07_bs_enus
The Cash Flow Statementfin_03_a08_bs_enus
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Deconstructing the Balance Sheetpc_bi_fabi010

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■ Budgeting Essentials

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■ Auditing Essentials

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■ Capital Budgeting Essentials

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Capital Budgeting: Net Present Value and Internal Rate of Returnfin_07_a02_bs_enus
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FINANCE, HUMAN RESOURCES AND ADMINISTRATION

ADMINISTRATIVE SUPPORT CURRICULUM

■ Essential Skills for Administrative Support Professionals

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Essential Skills for Administrative Support Professionals SimulationAD001A

BUSINESS SKILLS COURSEWARE

FINANCE, HUMAN RESOURCES AND ADMINISTRATION

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■ Recruiting and Retention Strategies

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Retaining Your Talent Pool	hr_05_a02_bs_enus
Creating a High-Retention Organizational Culture Simulation	HR005A
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Surviving the Talent Crunch	_pc_ch_lsch007

■ Essentials of Interviewing and Hiring

Essentials of Interviewing and Hiring:	
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Essentials of Interviewing and Hiring:	
Preparing to Interview	hr_06_a02_bs_enus
Essentials of Interviewing and Hiring:	
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Behavioral Interview Techniques	hr_06_a04_bs_enus
Essentials of Interviewing and Hiring:	
Selecting the Right Candidate	hr_06_a05_bs_enus
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Conducting Interviews: Asking the Right Questions	_pc_bi_hrbi014
Creating a Compelling Job Description	_pc_bi_hrbi015
Hiring Strategic Thinkers	_pc_ch_lach011
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■ The role of HR as a Business Partner

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HR as Business Partner: Linking HR Functions with Organizational Goals	hr_07_a02_bs_enus
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■ Organizational Behavior

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Fundamentals of Organizations – Groups	hr_08_a02_bs_enus
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■ Human Resources Core Knowledge (HRCI: PHR/SPHR-aligned)

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■ Business Management and Strategy (HRCI: PHR/SPHR-aligned)

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Business Management and Strategy: HR and the Strategic Planning Process	hr_10_a02_bs_enus
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■ Workforce Planning and Employment (HRCI: PHR/SPHR-aligned)

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Workforce Planning and Employment: Recruitment Strategies	hr_11_a02_bs_enus
Workforce Planning and Employment: Sourcing and Selecting Candidates	hr_11_a03_bs_enus
Workforce Planning and Employment: Orientation, Onboarding, and Exit Strategies	hr_11_a04_bs_enus
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■ Human Resource Development (HRCI: PHR/SPHR-aligned)

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BUSINESS SKILLS COURSEWARE

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■ Compensation and Benefits (HRCI: PHR/SPHR-aligned)

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■ Employee and Labor Relations (HRCI: PHR/SPHR-aligned)

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■ Risk Management (HRCI: PHR/SPHR-aligned)

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■ Strategic Human Resource Management (HRCI: SPHR-aligned)

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MANAGEMENT AND LEADERSHIP

MANAGEMENT CURRICULUM

■ The Fundamentals of Business Crises Management

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■ Managing Organizational Change

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Managing Change: Building Positive Support for Change mgmt_13_a02_bs_enus
Managing Change: Dealing with Resistance to Change mgmt_13_a03_bs_enus
Managing Change: Sustaining Organizational Change mgmt_13_a04_bs_enus
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Involving Employees in Corporate Change _pc_bi_lsbi011
Communicating Organizational Change .._pc_bi_mgb015
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Beyond Change: Working with Agility _pc_bi_pabi009

■ Business Coaching Essentials

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Business Coaching: Building the Coaching Relationship mgmt_14_a03_bs_enus
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■ Management Essentials

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■ Performance Appraisal Essentials

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Performance Appraisal Essentials: Conducting Traditional Appraisals mgmt_17_a02_bs_enus
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■ Talent Management Essentials

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Talent Management: Planning mgmt_18_a02_bs_enus
Talent Management: Acquiring Talent mgmt_18_a03_bs_enus
Talent Management: Developing and Engaging Talent mgmt_18_a04_bs_enus
Talent Management: Retaining Talent mgmt_18_a05_bs_enus
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■ Essentials of Managing Technical Professionals

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■ Workforce Generations

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Managing Workforce Generations: Working with a Multigenerational Team..... mgmt_20_a02_bs_enus
Managing Workforce Generations: Working with the 21st-century Generation Mix .. mgmt_20_a03_bs_enus
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Understanding the Motives of Millennials . _pc_bi_mgb014

■ Managing Experts

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Overcoming Challenges When Managing Experts mgmt_21_a02_bs_enus
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■ Advanced Management Skills

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Managing New Managersmgmt_23_a05_bs_enus
Managing Experienced Managers mgmt_23_a06_bs_enus
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■ Strategies for Successful Employee On-boarding

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Strategies for Successful Employee Onboarding: Getting Startedmgmt_24_a02_bs_enus
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■ Managing during Difficult Times

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Managing Resources during Difficult Times mgmt_25_a02_bs_enus
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■ Dismissing an Employee

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■ Delegation Essentials

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BUSINESS SKILLS COURSEWARE

■ Business Execution

- Business Execution: Understanding the Fundamentals mgmt_28_a01_bs_enus
- Business Execution: Crafting a Business Strategy that Executes mgmt_28_a02_bs_enus
- Business Execution: Linking Strategy to People and Operations mgmt_28_a03_bs_enus
- Business Execution: Monitoring and Evaluating Initiatives mgmt_28_a04_bs_enus
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■ Essential Mentoring Techniques

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- Essential Mentoring Techniques: Designing and Initiating Mentoring Programs mgmt_29_a02_bs_enus
- Essential Mentoring Techniques: Building and Maintaining Mentoring Relationships mgmt_29_a03_bs_enus
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■ Thinking Like a CFO

- Thinking Like a CFO: Mind-set and Financial Priorities mgmt_30_a01_bs_enus
- Thinking Like a CFO: Making Financial Decisions mgmt_30_a02_bs_enus
- Thinking Like a CFO: Preparing and Presenting a Business Case mgmt_30_a03_bs_enus
- Thinking Like a CFO: Managing Risk mgmt_30_a04_bs_enus

■ Essentials of Facilitating

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- Facilitating Collaborative Processes mgmt_31_a02_bs_enus
- Challenges of Facilitating mgmt_31_a03_bs_enus

■ Effectively Managing Top Performers

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- Retaining Top Performers mgmt_33_a02_bs_enus
- Overcoming Challenges of Managing Top Performers mgmt_33_a03_bs_enus

■ Managing Problem Performance

- Recognizing and Diagnosing Problem Performance mgmt_34_a01_bs_enus
- First Steps for Turning Around a Performance Problem mgmt_34_a02_bs_enus

- Using Progressive Discipline to Correct Problem Performance mgmt_34_a03_bs_enus
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- Underperforming employee-now what? _pc_bi_hrbi010
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■ Difficult Conversations

- Preparing for a Difficult Conversation mgmt_36_a01_bs_enus
- Having a Difficult Conversation mgmt_36_a02_bs_enus
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■ Performance Management

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MANAGEMENT AND LEADERSHIP

LEADERSHIP CURRICULUM

■ Leadership Essentials

- Leadership Essentials: Motivating Employees lead_05_a01_bs_enus
- Leadership Essentials: Communicating Vision lead_05_a02_bs_enus
- Leadership Essentials: Building Your Influence as a Leader lead_05_a03_bs_enus
- Leadership Essentials: Leading with Emotional Intelligence lead_05_a04_bs_enus
- Leadership Essentials: Leading Business Execution lead_05_a05_bs_enus
- Leadership Essentials: Leading Innovation lead_05_a06_bs_enus
- Leadership Essentials: Leading Change lead_05_a07_bs_enus
- Leadership Essentials: Creating Your Own Leadership Development Plan lead_05_a08_bs_enus
- Motivating Employees and Leading Change Simulation LEAD005A
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- Leading Outside the Organization _pc_bi_lsbi005
- Knowing When to Take Leadership Risks _pc_bi_lsbi006
- Wanted - Innovation Leaders _pc_bi_lsbi013
- Developing a Business Execution Culture _pc_ch_lach001
- Leading Change _pc_ch_lach004
- Leader as Motivator _pc_ch_lach008
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- Crafting an Organizational Vision _pc_ch_lach040
- Motivating Human Behavior _pc_ch_lsch002
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BUSINESS SKILLS COURSEWARE

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■ Project Management Essentials (PMBOK® Guide - Fifth Edition-aligned)

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Project Management Overview (PMBOK® Guide Fifth Edition).....proj_19_a02_bs_enus	
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■ Project Integration Management (PMBOK® Guide - Fifth Edition-aligned)

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■ Project Scope Management (PMBOK® Guide - Fifth Edition-aligned)

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■ Project Human Resource Management (PMBOK® Guide - Fifth Edition-aligned)

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■ Project Communications Management (PMBOK® Guide - Fifth Edition-aligned)

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■ Project Risk Management (PMBOK® Guide - Fifth Edition-aligned)

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■ Project Stakeholder Management (PMBOK® Guide - Fifth Edition-aligned)

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■ Program Management (PMI® Second Edition-aligned)

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■ Code of Ethics and Professional Conduct (PMI® Standard-aligned)

- The Role of Ethics in Project Management proj_15_a01_bs_enus
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SALES AND CUSTOMER FACING SKILLS

TESTPREPS

■ Test Preps

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SALES AND CUSTOMER FACING SKILLS

MENTORING ASSETS

■ Mentoring Assets

Mentoring ITIL Foundationmntitv3f

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ENVIRONMENTAL, SAFETY & HEALTH AND TRANSPORTATION COURSEWARE

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CISCO SYSTEMS

DESIGN

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CISCO SYSTEMS

DATA CENTER

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■ Implementing Cisco Data Center Unified Computing (DCUCI) v5.0 Expert Encore

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Post-Test 3: Configuring Layer 3 Services, Security and QoS on Nexus 5K and 7Ks	LLCS0083PO03P
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MICROSOFT TECHNICAL

MICROSOFT WINDOWS SERVER 2012

■ **Installing and Configuring Microsoft Windows Server 2012 Expert Encore**

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Live Session 5: (No longer available)	LLMS0050LV05
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Encore Session 3: Plan and Deploy a Server Infrastructure	LLMS0052EN03P
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Post-Test 4: Clustering, NLB, and Monitoring	LLMS0053PO04P
Post-Test 5: Certificate Services	LLMS0053PO05P
Post-Test 6: AD RMS and AD FS	LLMS0053PO06P
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Post-Test 3: IP Subnetting, DHCP, and NIC Teaming	LLMS0054PO03P
Post-Test 4: DNS and Hyper-V	LLMS0054PO04P
Post-Test 5: Active Directory	LLMS0054PO05P
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Student Guide	LLMS0054SG01
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Live Session 2: Deploying and Managing Network Servers	LLMS0055LV02
Live Session 3: Remote Access Solutions	LLMS0055LV03
Live Session 4: Service Accounts, Account Policies and Fine Grained Password Policies	LLMS0055LV04
Live Session 5: Understanding and Managing Active Directory	LLMS0055LV05
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Encore Session 4: Service Accounts, Account Policies and Fine Grained Password Policies	LLMS0055EN04P
Encore Session 1: Managing a Server Infrastructure	LLMS0055EN01P
Encore Session 2: Deploying and Managing Network Servers	LLMS0055EN02P
Encore Session 3: Remote Access Solutions	LLMS0055EN03P
Encore Session 5: Understanding and Managing Active Directory	LLMS0055EN05P
Encore Session 6: Group Policy	LLMS0055EN06P
Hands-On Labs	LLMS0055LB01P
Pre-Test 1: Managing a Server Infrastructure	LLMS0055PR01P
Post-Test 4: Service Accounts, Account Policies and Fine Grained Password Policies	LLMS0055PO04P
Post-Test 5: Understanding and Managing Active Directory	LLMS0055PO05P
Post-Test 6: Group Policy	LLMS0055PO06P
Practice Exam	llms_0055_p01_pe_enus
Student Guide	LLMS0055SG01
Class Notes	LLMS0055CN01
Pre-Test 2: Deploying and Managing Network Servers	LLMS0055PR02P
Pre-Test 3: Remote Access Solutions	LLMS0055PR03P
Pre-Test 4: Service Accounts, Account Policies and Fine Grained Password Policies	LLMS0055PR04P

■ Installing and Configuring Microsoft Windows Server 2012 R2 Expert Live with Encore

Live Session 1: Server Roles and Remote Management	LLMS0054LV01
Live Session 2: Disks, NTFS, and Sharing	LLMS0054LV02
Live Session 3: IP Subnetting, DHCP, and NIC Teaming	LLMS0054LV03
Live Session 4: DNS and Hyper-V	LLMS0054LV04
Live Session 5: Active Directory	LLMS0054LV05
Live Session 6: Groups and GPOs	LLMS0054LV06
Encore Session 1: Server Roles and Remote Management	LLMS0054EN01P
Encore Session 2: Disks, NTFS, and Sharing	LLMS0054EN02P
Encore Session 3: IP Subnetting, DHCP, and NIC Teaming	LLMS0054EN03P
Encore Session 4: DNS and Hyper-V	LLMS0054EN04P
Encore Session 5: Active Directory	LLMS0054EN05P
Encore Session 6: Groups and GPOs	LLMS0054EN06P
Hands-On Labs	LLMS0054LB01P
Pre-Test 1: Server Roles and Remote Management	LLMS0054PR01P
Pre-Test 2: Disks, NTFS, and Sharing	LLMS0054PR02P
Pre-Test 3: IP Subnetting, DHCP, and NIC Teaming	LLMS0054PR03P
Pre-Test 4: DNS and Hyper-V	LLMS0054PR04P
Pre-Test 5: Active Directory	LLMS0054PR05P
Pre-Test 6: Groups and GPOs	LLMS0054PR06P
Post-Test 1: Server Roles and Remote Management	LLMS0054PO01P
Post-Test 2: Disks, NTFS, and Sharing	LLMS0054PO02P

LIVE LEARNING ALL ACCESS

Pre-Test 5: Understanding and Managing Active Directory	LLMS0055PR05P
Pre-Test 6: Group Policy	LLMS0055PR06P
Post-Test 1: Managing a Server Infrastructure	LLMS0055PO01P
Post-Test 2: Deploying and Managing Network Servers.....	LLMS0055PO02P
Post-Test 3: Remote Access Solutions .	LLMS0055PO03P

■ Configuring Advanced Windows Server 2012 R2 Services Expert Live with Encore

Mentoring: Configuring Advanced Windows Server 2012 R2 Services	LLMS0056MN01
Post-Test 3: Configuring Storage, File Management, and DAC	LLMS0056PO03P
Live Session 1: Configuring Advanced Services	LLMS0056LV01
Live Session 2: Clustered VMs and DR ...	LLMS0056LV02
Live Session 3: Configuring Storage, File Management, and DAC	LLMS0056LV03
Live Session 4: DHCP, DNS & IPAM	LLMS0056LV04
Live Session 5: AD Domains and Replication	LLMS0056LV05
Live Session 6: PKI, RMS, and Federation	LLMS0056LV06
Encore Session 1: Configuring Advanced Services	LLMS0056EN01P
Encore Session 2: Clustered VMs and DR	LLMS0056EN02P
Post-Test 4: DHCP, DNS & IPAM	LLMS0056PO04P
Post-Test 5: AD Domains and Replication	LLMS0056PO05P
Post-Test 6: PKI, RMS, and Federation	LLMS0056PO06P
Practice Exam	llms_0056_p01_pe_enus
Student Guide	LLMS0056SG01
Encore Session 3: Configuring Storage, File Management, and DAC	LLMS0056EN03P
Encore Session 4: DHCP, DNS & IPAM	LLMS0056EN04P
Encore Session 5: AD Domains and Replication	LLMS0056EN05P
Encore Session 6: PKI, RMS, and Federation	LLMS0056EN06P
Hands-On Labs	LLMS0056LB01P
Pre-Test 1: Configuring Advanced Services	LLMS0056PR01P
Pre-Test 2: Clustered VMs and DR	LLMS0056PR02P
Pre-Test 3: Configuring Storage, File Management, and DAC.....	LLMS0056PR03P
Pre-Test 4: DHCP, DNS & IPAM	LLMS0056PR04P
Pre-Test 5: AD Domains and Replication	LLMS0056PR05P
Pre-Test 6: PKI, RMS, and Federation ..	LLMS0056PR06P
Post-Test 1: Configuring Advanced Services	LLMS0056PO01P
Post-Test 2: Clustered VMs and DR	LLMS0056PO02P

MICROSOFT TECHNICAL

SHAREPOINT SERVER 2010

■ Microsoft SharePoint 2010 Administration Expert Encore

Encore Session 1: Designing a Farm Topology	LLMS0043EN01P
Encore Session 2: Planning Application Services and Component Deployment....	LLMS0043EN02P
Encore Session 3: Planning an Upgrade/Migration Strategy and Security Deployment.....	LLMS0043EN03P
Encore Session 4: Defining Operations Strategy and Business Continuity	LLMS0043EN04P
Encore Session 5: Planning Search Solutions	LLMS0043EN05P
Mentoring: SharePoint Administration	LLMS0043MN01
Encore Session 6: Planning Business Solutions	LLMS0043EN06P
Pre-Test 1: Designing a Farm Topology	LLMS0043PR01P
Pre-Test 2: Planning Application Services and Component Deployment	LLMS0043PR02P
Pre-Test 3: Planning an Upgrade/Migration Strategy and Security Deployment.....	LLMS0043PR03P
Pre-Test 4: Defining Operations Strategy and Business Continuity	LLMS0043PR04P
Pre-Test 5: Planning Search Solutions ..	LLMS0043PR05P
Pre-Test 6: Planning Business Solutions	LLMS0043PR06P
Post-Test 1: Designing a Farm Topology	LLMS0043PO01P
Post-Test 2: Planning Application Services and Component Deployment	LLMS0043PO02P
Post-Test 3: Planning an Upgrade/Migration Strategy and Security Deployment.....	LLMS0043PO03P
Post-Test 4: Defining Operations Strategy and Business Continuity	LLMS0043PO04P
Post-Test 5: Planning Search Solutions	LLMS0043PO05P
Post-Test 6: Planning Business Solutions	LLMS0043PO06P
Practice Exam	llms_0043_p01_pe_enus
Student Guide	LLMS0043SG01
Class Notes	LLMS0043CN01

■ Configuring Microsoft SharePoint 2010 Expert Encore

Class Notes	LLMS0045CN01
Encore Session 1: Installing and Configuring Microsoft SharePoint 2010.....	LLMS0045EN01P
Encore Session 2: Upgrading to Microsoft SharePoint 2010	LLMS0045EN02P
Encore Session 3: Configuring and Administering SharePoint 2010 Search ..	LLMS0045EN03P

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Encore Session 4: Web Applications, Authentication and Application Security Configuration.....	LLMS0045EN04P
Encore Session 5: Configuring SharePoint 2010 Site Collections, Managing Features and Solutions	LLMS0045EN05P
Encore Session 6: SharePoint 2010 Operational Health and Performance	LLMS0045EN06P
Mentoring: Configuring Microsoft SharePoint 2010	LLMS0045MN01
Post-Test 1: Installing and Configuring Microsoft SharePoint 2010	LLMS0045PO01P
Post-Test 2: Upgrading to Microsoft SharePoint 2010	LLMS0045PO02P
Post-Test 3: Configuring and Administering SharePoint 2010 Search	LLMS0045PO03P
Post-Test 4: Web Applications, Authentication and Application Security Configuration.....	LLMS0045PO04P
Post-Test 5: Configuring SharePoint 2010 Site Collections, Managing Features and Solutions	LLMS0045PO05P
Post-Test 6: SharePoint 2010 Operational Health and Performance	LLMS0045PO06P
Pre-Test 1: Installing and Configuring Microsoft SharePoint 2010	LLMS0045PR01P
Pre-Test 2: Upgrading to Microsoft SharePoint 2010	LLMS0045PR02P
Pre-Test 3: Configuring and Administering SharePoint 2010 Search	LLMS0045PR03P
Pre-Test 4: Web Applications, Authentication and Application Security Configuration... LLMS0045PR04P	
Pre-Test 5: Configuring SharePoint 2010 Site Collections, Managing Features and SolutionsLLMS0045PR05P	
Pre-Test 6: SharePoint 2010 Operational Health and Performance	LLMS0045PR06P
Student Guide	LLMS0045SG01
Practice Exam	llms_0045_p01_pe_enus

Pre-Test 1: SharePoint Components and Design LLMS0059PR01P	
Pre-Test 2: Web and Service Applications LLMS0059PR02P	
Pre-Test 3: SecurityLLMS0059PR03P	
Post-Test 4: SharePoint Taxonomy LLMS0059PO04P	
Post-Test 5: Planning Search Solutions LLMS0059PO05P	
Post-Test 6: User Profiles Maintenance and Monitoring	LLMS0059PO06P
Live Session 2: Web and Service Applications LLMS0059LV02	
Live Session 3: Security	LLMS0059LV03
Live Session 4: SharePoint Taxonomy LLMS0059LV04	
Live Session 5: Planning Search Solutions LLMS0059LV05	
Live Session 6: User Profiles Maintenance and Monitoring	LLMS0059LV06
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Encore Session 2: Web and Service Applications.....LLMS0059EN02P	
Encore Session 3: SecurityLLMS0059EN03P	
Encore Session 4: SharePoint Taxonomy LLMS0059EN04P	
Encore Session 5: Planning Search Solutions LLMS0059EN05P	
Pre-Test 4: SharePoint TaxonomyLLMS0059PR04P	
Pre-Test 5: Planning Search Solutions ..LLMS0059PR05P	
Pre-Test 6: User Profiles Maintenance and Monitoring	LLMS0059PR06P
Student Guide	LLMS0059SG01
Class Notes	LLMS0059CN01

MICROSOFT TECHNICAL

MICROSOFT SQL SERVER 2012

■ **Administering Microsoft SQL Server 2012 Databases**

Mentoring: Administering Microsoft SQL Server 2012 Databases	LLMS0058MN01
Encore Session 1: Installing SQL Server Instances and Creating Databases	LLMS0058EN01P
Pre-Test 4: Recovering Databases, Configuring Mail, and Automating Tasks LLMS0058PR04P	
Live Session 1: Installing SQL Server Instances and Creating Databases	LLMS0058LV01
Live Session 2: Manage Data in SQL 2012 LLMS0058LV02	
Live Session 3: Optimizing and Troubleshooting SQL 2012	LLMS0058LV03
Encore Session 2: Manage Data in SQL 2012 LLMS0058EN02P	
Encore Session 3: Optimizing and Troubleshooting SQL 2012	LLMS0058EN03P
Pre-Test 5: Implementing Security	LLMS0058PR05P
Pre-Test 6: High Availability	LLMS0058PR06P

■ **Core Solutions of Microsoft SharePoint Server 2013 Expert Live with Encore**

Mentoring: Core Solutions of Microsoft SharePoint Server 2013	LLMS0059MN01
Live Session 1: SharePoint Components and Design	LLMS0059LV01
Encore Session 6: User Profiles Maintenance and Monitoring	LLMS0059EN06P
Post-Test 1: SharePoint Components and Design	LLMS0059PO01P
Post-Test 2: Web and Service Applications LLMS0059PO02P	
Post-Test 3: Security	LLMS0059PO03P
Hands-On Labs	LLMS0059LB01P

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Encore Session 4: Recovering Databases, Configuring Mail, and Automating Tasks LLMS0058EN04P
Encore Session 5: Implementing Security LLMS0058EN05P
Encore Session 6: High Availability LLMS0058EN06P
Hands-On LabsLLMS0058LB01P
Post-Test 1: Installing SQL Server Instances and Creating Databases.....LLMS0058PO01P
Post-Test 2: Manage Data in SQL 2012 LLMS0058PO02P
Post-Test 3: Optimizing and Troubleshooting SQL 2012LLMS0058PO03P
Post-Test 4: Recovering Databases, Configuring Mail, and Automating Tasks LLMS0058PO04P
Pre-Test 1: Installing SQL Server Instances and Creating Databases.....LLMS0058PR01P
Live Session 4: Recovering Databases, Configuring Mail, and Automating Tasks... LLMS0058LV04
Live Session 5: Implementing SecurityLLMS0058LV05
Live Session 6: High AvailabilityLLMS0058LV06
Pre-Test 2: Manage Data in SQL 2012 . LLMS0058PR02P
Pre-Test 3: Optimizing and Troubleshooting SQL 2012 LLMS0058PR03P
Post-Test 5: Implementing SecurityLLMS0058PO05P
Post-Test 6: High AvailabilityLLMS0058PO06P
Practice Examllms_0058_p01_pe_enus
Student Guide LLMS0058SG01
Class Notes LLMS0058CN01

VMWARE

VSPHERE

Datacenter Virtualization with vSphere 5: Part 1 Expert Encore

Live Session 1: (No longer available) LLVM0001LV01
Live Session 2: (No longer available) LLVM0001LV02
Live Session 3: (No longer available) LLVM0001LV03
Live Session 4: (No longer available) LLVM0001LV04
Live Session 5: (No longer available) LLVM0001LV05
Live Session 6: (No longer available) LLVM0001LV06
Encore Session 1: Introduction to Virtualization with VMware vSphere 5 LLVM0001EN01P
Encore Session 2: Installation and Setup LLVM0001EN02P
Encore Session 3: vCenter Server and ESXi Host Management LLVM0001EN03P
Encore Session 4: Virtual Machine Administration LLVM0001EN04P
Encore Session 5: Networking LLVM0001EN05P
Encore Session 6: Storage LLVM0001EN06P

Hands-On Labs LLVM0001LB01P
Pre-Test 1: Introduction to Virtualization with VMware vSphere 5 LLVM0001PR01P
Pre-Test 2: Installation and Setup LLVM0001PR02P
Pre-Test 3: vCenter Server and ESXi Host Management LLVM0001PR03P
Pre-Test 4: Virtual Machine Administration LLVM0001PR04P
Pre-Test 5: Networking LLVM0001PR05P
Pre-Test 6: Storage LLVM0001PR06P
Post-Test 1: Introduction to Virtualization with VMware vSphere 5 LLVM0001PO01P
Post-Test 2: Installation and Setup LLVM0001PO02P
Post-Test 3: vCenter Server and ESXi Host Management LLVM0001PO03P
Post-Test 4: Virtual Machine Administration LLVM0001PO04P
Post-Test 5: Networking LLVM0001PO05P
Post-Test 6: Storage LLVM0001PO06P
Student Guide LLVM0001SG01

Datacenter Virtualization with vSphere 5: Design and Optimization Expert Encore

Mentoring: Datacenter Virtualization with vSphere 5: Design and Optimization..... LLVM0003MN01
Live Session 1: (No longer available) LLVM0003LV01
Live Session 2: (No longer available) LLVM0003LV02
Live Session 3: (No longer available) LLVM0003LV03
Live Session 4: (No longer available) LLVM0003LV04
Live Session 5: (No longer available) LLVM0003LV05
Live Session 6: (No longer available) LLVM0003LV06
Encore Session 1: Install and Configure vCSA and Upgrading vSphere 4 to vSphere 5..LLVM0003EN01P
Encore Session 2: Introduction to Design FundamentalsLLVM0003EN02P
Encore Session 3: DCD Objectives: Creating a Conceptual vSphere DesignLLVM0003EN03P
Encore Session 4: DCD Objectives: Creating a Logical vSphere DesignLLVM0003EN04P
Encore Session 5: DCD Objectives: Creating a Physical vSphere DesignLLVM0003EN05P
Encore Session 6: DCD Objectives: Implementation PlanningLLVM0003EN06P

vSphere 5.1 ICM Part Two Expert Encore

Live Session 1: (No longer available) LLVM0005LV01
Live Session 2: (No longer available) LLVM0005LV02
Live Session 3: (No longer available) LLVM0005LV03
Live Session 4: (No longer available) LLVM0005LV04

LIVE LEARNING ALL ACCESS

Encore Session 1: Business Continuity, Clustering and Resource Management .. LLVM0005EN01P
Encore Session 2: Performance and Monitoring LLVM0005EN02P
Encore Session 3: Installing and Managing Updates..... LLVM0005EN03P
Encore Session 4: Performing Upgrades of vSphere components LLVM0005EN04P
Pre-Test 1: Business Continuity, Clustering and Resource Management LLVM0005PR01P
Pre-Test 2: Performance and Monitoring LLVM0005PR02P
Pre-Test 3: Installing and Managing Updates LLVM0005PR03P
Pre-Test 4: Performing Upgrades of vSphere components..... LLVM0005PR04P
Post-Test 1: Business Continuity, Clustering and Resource Management..... LLVM0005PO01P
Post-Test 2: Performance and Monitoring LLVM0005PO02P
Post-Test 3: Installing and Managing Updates LLVM0005PO03P
Post-Test 4: Performing Upgrades of vSphere components..... LLVM0005PO04P
Student Guide LLVM0005SG01
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Post-Test 6: Virtual Machines LLVM0007PO06P
Student Guide LLVM0007SG01
Mentoring: vSphere 5.5 ICM Part One LLVM0007MN01
Live Session 4: vDistributed Switch Options and Storage Introduction..... LLVM0007LV04
Live Session 5: Storage (Continued): Fibre Channel, iSCSI, VMFS LLVM0007LV05
Live Session 6: Virtual Machines LLVM0007LV06
Post-Test 1: Introduction to vSphere and Installation Requirements..... LLVM0007PO01P
Live Session 2: Installation and Management Tools LLVM0007LV02
Live Session 3: Networking LLVM0007LV03
Post-Test 2: Installation and Management Tools LLVM0007PO02P
Post-Test 3: Networking LLVM0007PO03P
Pre-Test 6: Virtual Machines LLVM0007PR06P

vSphere 5.5 ICM Part Two Expert Live with Encore

Live Session 1: Introduction to vSphere and Installation Requirements..... LLVM0007LV01
Post-Test 4: vDistributed Switch Options and Storage Introduction LLVM0007PO04P
Pre-Test 3: Networking LLVM0007PR03P
Pre-Test 4: vDistributed Switch Options and Storage Introduction LLVM0007PR04P
Pre-Test 5: Storage (Continued): Fibre Channel, iSCSI, VMFS LLVM0007PR05P
Encore Session 3: Networking LLVM0007EN03P
Encore Session 4: vDistributed Switch Options and Storage Introduction..... LLVM0007EN04P
Encore Session 1: Introduction to vSphere and Installation Requirements LLVM0007EN01P
Encore Session 2: Installation and Management Tools..... LLVM0007EN02P
Encore Session 5: Storage (Continued): Fibre Channel, iSCSI, VMFS LLVM0007EN05P
Encore Session 6: Virtual Machines LLVM0007EN06P
Hands-On Labs LLVM0007LB01P
Pre-Test 1: Introduction to vSphere and Installation Requirements..... LLVM0007PR01P
Pre-Test 2: Installation and Management Tools LLVM0007PR02P
Post-Test 5: Storage (Continued): Fibre Channel, iSCSI, VMFS LLVM0007PO05P

Pre-Test 3: Shares, Reservations, Limits, Resource Pools, and Scheduled Tasks ..LLVM0008PR03P
Live Session 1: vMotion, Clusters, HA LLVM0008LV01
Live Session 2: DRS, Storage DRS, Fault Tolerance LLVM0008LV02
Pre-Test 4: Alarms, Host Profiles, Storage Profiles, and Monitoring and Reporting ...LLVM0008PR04P
Pre-Test 5: Update ManagerLLVM0008PR05P
Pre-Test 6: UpgradingLLVM0008PR06P
Post-Test 1: vMotion, Clusters, HA LLVM0008PO01P
Post-Test 2: DRS, Storage DRS, Fault Tolerance LLVM0008PO02P
Post-Test 3: Shares, Reservations, Limits, Resource Pools, and Scheduled Tasks . LLVM0008PO03P
Live Session 3: Shares, Reservations, Limits, Resource Pools, and Scheduled TasksLLVM0008LV03
Live Session 4: Alarms, Host Profiles, Storage Profiles, and Monitoring and Reporting LLVM0008LV04
Live Session 5: Update Manager LLVM0008LV05
Live Session 6: Upgrading LLVM0008LV06
Encore Session 1: vMotion, Clusters, HA LLVM0008EN01P
Encore Session 2: DRS, Storage DRS, Fault ToleranceLLVM0008EN02P
Encore Session 3: Shares, Reservations, Limits, Resource Pools, and Scheduled TasksLLVM0008EN03P
Post-Test 4: Alarms, Host Profiles, Storage Profiles, and Monitoring and Reporting.. LLVM0008PO04P
Post-Test 5: Update Manager LLVM0008PO05P

LIVE LEARNING ALL ACCESS

Post-Test 6: Upgrading	LLVM0008PO06P
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Mentoring: vSphere 5.5 ICM Part Two	LLVM0008MN01
Encore Session 6: Upgrading	LLVM0008EN06P
Encore Session 4: Alarms, Host Profiles, Storage Profiles, and Monitoring and Reporting.....	LLVM0008EN04P
Encore Session 5: Update Manager	LLVM0008EN05P
Hands-On Labs	LLVM0008LB01P
Pre-Test 1: vMotion, Clusters, HA	LLVM0008PR01P
Pre-Test 2: DRS, Storage DRS, Fault Tolerance	LLVM0008PR02P

■ Datacenter Virtualization with vSphere 5: Part 2 Expert Encore

Live Session 1: (No longer available)	LLVM0002LV01
Live Session 2: (No longer available)	LLVM0002LV02
Live Session 3: (No longer available)	LLVM0002LV03
Live Session 4: (No longer available)	LLVM0002LV04
Live Session 5: (No longer available)	LLVM0002LV05
Live Session 6: (No longer available)	LLVM0002LV06
Encore Session 1: Clustering, High Availability and Fault Tolerance	LLVM0002EN01P
Encore Session 2: Resource Management and Distributed Resource Scheduling	LLVM0002EN02P
Encore Session 3: Logging and Performance Monitoring	LLVM0002EN03P
Encore Session 4: VMware Management Assistant and RESXTOP.....	LLVM0002EN04P
Encore Session 5: Security	LLVM0002EN05P
Encore Session 6: Auto Deployment and Automatic Updates	LLVM0002EN06P
Hands-On Labs	LLVM0002LB01P
Pre-Test 1: Clustering, High Availability and Fault Tolerance	LLVM0002PR01P
Pre-Test 2: Resource Management and Distributed Resource Scheduling	LLVM0002PR02P
Pre-Test 3: Logging and Performance Monitoring	LLVM0002PR03P
Pre-Test 4: VMware Management Assistant and RESXTOP	LLVM0002PR04P
Pre-Test 5: Security	LLVM0002PR05P
Pre-Test 6: Auto Deployment and Automatic Updates.....	LLVM0002PR06P
Post-Test 1: Clustering, High Availability and Fault Tolerance	LLVM0002PO01P
Post-Test 2: Resource Management and Distributed Resource Scheduling	LLVM0002PO02P

Post-Test 3: Logging and Performance Monitoring	LLVM0002PO03P
Post-Test 4: VMware Management Assistant and RESXTOP	LLVM0002PO04P
Post-Test 5: Security	LLVM0002PO05P
Post-Test 6: Auto Deployment and Automatic Updates.....	LLVM0002PO06P
Student Guide	LLVM0002SG01

VMWARE

VCLOUD

■ vSphere 5.1 ICM Part One Expert Encore

Live Session 2: (No longer available)	LLVM0004LV02
Live Session 3: (No longer available)	LLVM0004LV03
Live Session 4: (No longer available)	LLVM0004LV04
Live Session 5: (No longer available)	LLVM0004LV05
Encore Session 1: Introduction to vSphere 5.1	LLVM0004EN01P
Encore Session 2: Install, Configure, and Secure ESXi, vCenter Server, and Support Tools	LLVM0004EN02P
Encore Session 3: Install, Configure, and Manage Networking	LLVM0004EN03P
Encore Session 4: Install, Configure, and Manage Storage	LLVM0004EN04P
Encore Session 5: Install, Configure, and Manage Virtual Machines and vApps.....	LLVM0004EN05P
Pre-Test 1: Introduction to vSphere 5.1 .	LLVM0004PR01P
Pre-Test 2: Install, Configure, and Secure ESXi, vCenter Server, and Support Tools	LLVM0004PR02P
Pre-Test 3: Install, Configure, and Manage Networking	LLVM0004PR03P
Pre-Test 4: Install, Configure, and Manage Storage	LLVM0004PR04P
Pre-Test 5: Install, Configure, and Manage Virtual Machines and vApps.....	LLVM0004PR05P
Post-Test 1: Introduction to vSphere 5.1	LLVM0004PO01P
Post-Test 2: Install, Configure, and Secure ESXi, vCenter Server, and Support Tools	LLVM0004PO02P
Post-Test 3: Install, Configure, and Manage Networking	LLVM0004PO03P
Post-Test 4: Install, Configure, and Manage Storage	LLVM0004PO04P
Post-Test 5: Install, Configure, and Manage Virtual Machines and vApps.....	LLVM0004PO05P
Student Guide	LLVM0004SG01
Live Session 1: (No longer available)	LLVM0004LV01
Hands-On Labs	LLVM0004LB01P

GLOBAL BANKING AND FINANCIAL SERVICES CURRICULUM

GLOBAL BANKING AND FINANCIAL SERVICES CURRICULUM

■ Global Banking and Financial Services Curriculum

Bank Branch Operations Management fini_01_enUS
Commodity and Energy Markets, Futures, and Forwards fini_02_enUS
Insurance Concepts, Types, and Annuities .. fini_03_enUS
Mutual Fund Concepts, Portfolio Management, and Regulations fini_04_enUS
Global Banking Supervision and Anti-Money Laundering Regulations fini_05_enUS
Bank Risks and Capital Adequacy Planning fini_06_enUS
Basel Regulations and Bank Risk Management fini_07_enUS
Basel III and Liquidity Risk Management fini_08_enUS
Counterparty Credit Risk and Credit Rating . fini_09_enUS
Credit Risk Analysis fini_10_enUS
Credit Derivative Instruments fini_11_enUS

ITS Student Registration Form

ITS Use Only

Entered by: _____
Date: _____

Name Mr./Ms.:		ACE PID Number (or SSN if you do not have ACE PID):			
Agency & Division Name:		Office Phone:		Fax Number:	
Office Address: (Please provide Handmail address, if applicable)		Cell Phone:			
City:	State:	Zip:	Email Address:		

Course No./Name	Section 1 st Choice	Section 2 nd Choice	Dates/Times	Course Cost	Materials Needed *
					All None

* Circle All or None. See the current schedule for materials needed for each course.

Bill State Agency

PLEASE DO NOT PREPAY.
AGENCIES WILL BE BILLED
FOR COURSE COSTS.

Bill Student

Bill Non-State Agency

All non-state employees and any registrant whose agency is not paying for the course(s) must pay **ON OR BEFORE** the class start date.

Agency/Employer Code: _____

Provider Number: _____

Agency must provide a 3-digit agency code and an 11-digit provider number for billing purposes. This information may be obtained from the SAAS (Statewide Automated accounting System) or the Education Assistant at (601) 432-8186.

Billing will be sent to the address given in the Student Information section, unless otherwise specified.

Supervisor Name: _____

Office Phone: _____

Supervisor Address: (Specify Handmail, if applicable)

City: _____

State: _____

Zip: _____

Email Address: _____

Please Read Carefully Before Signing:

All registration forms MUST be signed by the individual responsible for payment. If the student cancels a vendor-conducted course within thirty (30) days of the first class meeting or an ITS-conducted course within ten (10) days of the first class meeting, **the agency/student will be charged the full tuition.**

Authorized

Signature: _____

Date: _____

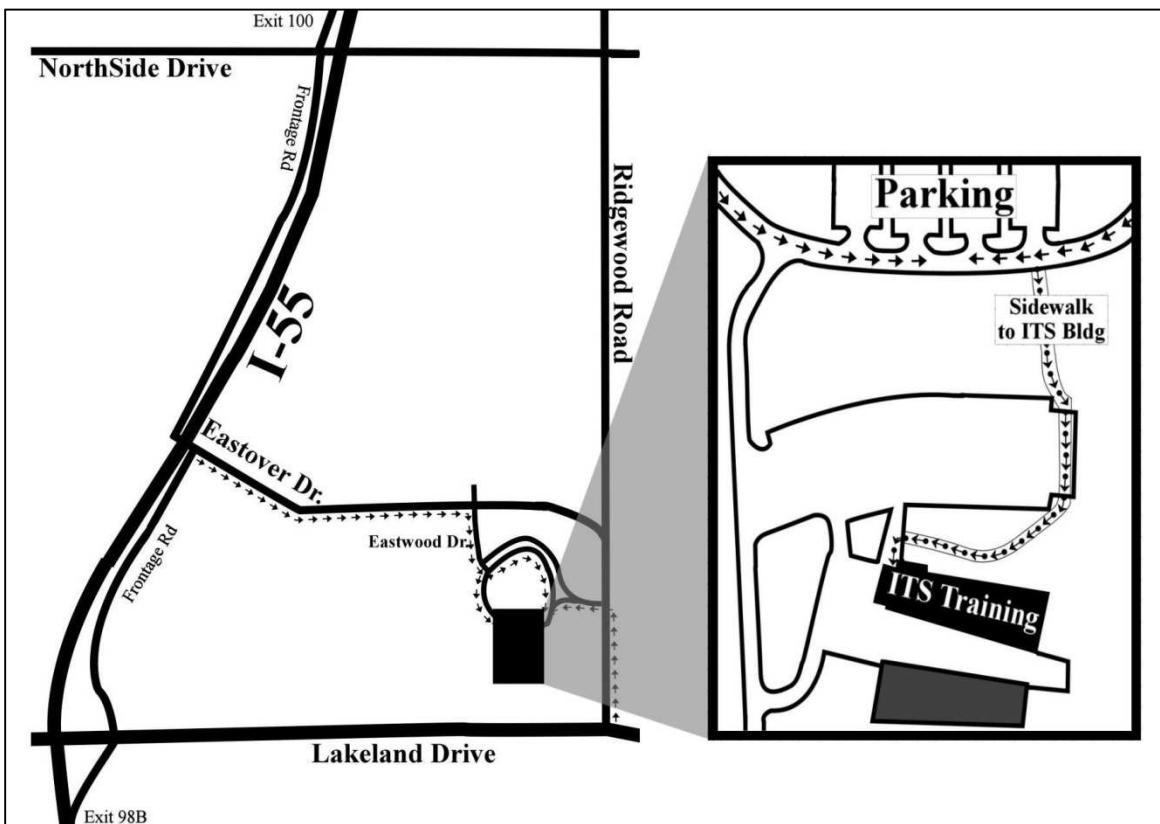
Return form to: ITS Eastwood Education Center, 3771 Eastwood Dr., Jackson, Ms 39211 • Phone: (601) 432-8186 • Fax: (601) 713-6380
For more information on the Eastwood Education Center, visit the website: <http://www.its.ms.gov>

ITS On-Line Training Registration Form		
Name: (Please Print)		
Mr./Ms.		
ACE PID Number (or SSN if you do not have ACE PID):		
Agency & Division Name:		
Office Address: (Please provide Handmail address, if applicable)		
City:	State:	Zip:
Office Phone:		
Fax Number:		
Cell Phone:		
Email Address:		
Course No./Name:		
ANNUAL SUBSCRIPTION FOR ON-LINE TRAINING		
COURSE COST: PLEASE CHECK ONE		
<input type="checkbox"/> ANNUAL SUBSCRIPTION FOR SKILLCHOICE COMPLETE ON-LINE TRAINING \$225 per person (includes Technical, Business, and Desktop courses, e-books, & mentoring)		
<input type="checkbox"/> ANNUAL SUBSCRIPTION FOR FULL LIBRARY ON-LINE TRAINING \$150 per person (includes Technical, Business, and Desktop courses)		
<input type="checkbox"/> ANNUAL SUBSCRIPTION FOR TECHNICAL LIBRARY ON-LINE TRAINING \$150 per person (includes Technical courses, e-books, & mentoring)		
<input type="checkbox"/> ANNUAL SUBSCRIPTION FOR BUSINESS LIBRARY ON-LINE TRAINING \$150 per person (includes Business courses, e-books, & mentoring)		
<input type="checkbox"/> ANNUAL SUBSCRIPTION FOR DESKTOP LIBRARY ON-LINE TRAINING \$55 per person (includes Desktop courses & e-books)		
<input type="checkbox"/> ANNUAL SUBSCRIPTION FOR MAINFRAME LIBRARY ON-LINE TRAINING \$1,600 per person (includes Mainframe courses)		
<input type="checkbox"/> Bill State Agency	<input type="checkbox"/> Bill Student	<input type="checkbox"/> Bill Non-State Agency
PLEASE DO NOT PREPAY. AGENCIES WILL BE BILLED FOR COURSE COSTS.		
All non-state employees and any registrant whose agency is not paying for the course will be billed and must pay tuition and materials BEFORE the class begins.		
Agency/Employer Code: _____		
Provider No.: _____		
Supervisor's Name: (Please Print)		
<i>All registration forms MUST be signed by the individual responsible for payment.</i>		
<hr style="width: 20%; margin-left: 0;"/> Authorized Signature		

PLEASE RETURN FORM TO:
 Susan McClain, ITS Education Services
 3771 Eastwood Drive
 Jackson, MS 39211
 Phone: (601) 432-8186
 Fax: (601) 713-6380
 susan.mcclain@its.ms.gov
ITS WEB Home Page:
<http://www.its.ms.gov>

Map and Directions

3771 Eastwood Drive, Jackson, MS 39211
(601) 432-8000



From North of Jackson:

- Take I-55 South to the Northside Drive exit (Exit 100).
- Get on I-55 Frontage Road South and cross over Meadowbrook Road.
- Continue on the frontage road until you reach Eastover Drive.
- Turn left onto Eastover Drive.
- Go under I-55, continuing on Eastover Drive until you reach Eastwood Drive.
- Turn right onto Eastwood Drive and circle around until you reach ITS at 3771 Eastwood Drive.

From South, East, or West of Jackson:

- Take I-20 to I-55 North and take the Lakeland Drive exit (Exit 98B).
- Cross over Lakeland Drive, staying on I-55 Frontage Road North until you reach Eastover Drive.
- Turn right onto Eastover Drive and continue until you reach Eastwood Drive.
- Turn right onto Eastwood Drive and circle around until you reach ITS at 3771 Eastwood Drive.

QUESTIONS & ANSWERS

1. What do I do if I need to cancel a class?

If you are unable to attend a class for which you have registered, please contact the Eastwood Education Center immediately at (601) 432-8186. Registrants of ITS-conducted classes who cancel within 10 days of the first class meeting will be billed the full tuition. Registrants of vendor-conducted classes who cancel within 30 days of the first class meeting will be billed the full tuition. Substitutions are permissible any time prior to and including the day on which the course begins.

2. Why is being on time important?

Each course topic covered builds on the previous topic. There is a lot of material to be covered in each class, and it is disruptive to the entire class when someone arrives late and the instructor has to catch the late-comer up to rest of the class. For this reason, it is very important that everyone be on time for class.

3. What should I wear to class?

Please dress comfortably. Bring a jacket or sweater, as the room temperature may vary.

If you have further questions, please contact the Eastwood Education Center at (601) 432-8186.

Thank you, and enjoy your training session!

ITS Contact Information

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